

Where limitation meets flexibility: using UCD in policy spaces

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Manual identity
checking
processes are
flawed

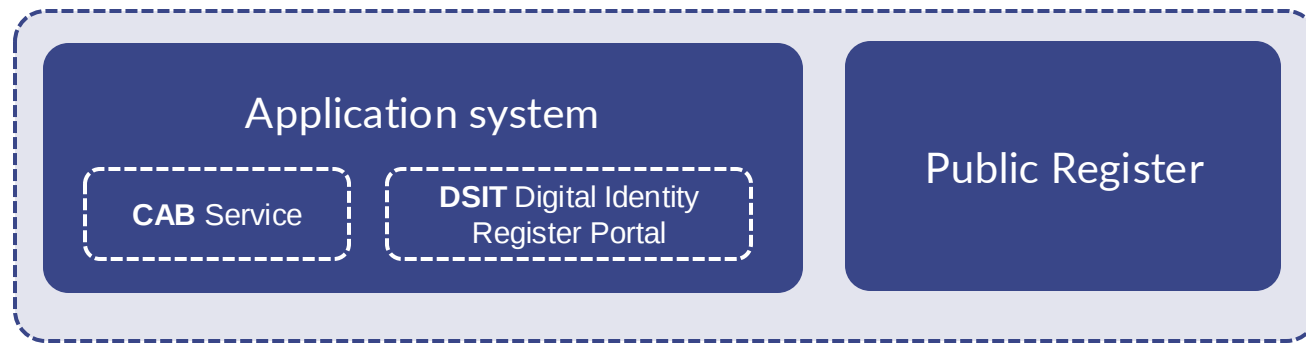
Digital identities
offer a potential
solution to these
issues

There is insufficient
information about
which services are
safe and secure to
use

The new list will
solve this problem

Data (Use and Access) Bill

DVS Register



Digital Identity and Attribute Service Providers

Companies who provide digital identity and attribute services

Conformity Assessment Bodies (CABs)

Bodies capable of auditing and certifying digital identity services

Office for Digital Identities and Attributes (OfDIA)

Governing body with the overall responsibility of assessing applications and maintaining/running the DVS register

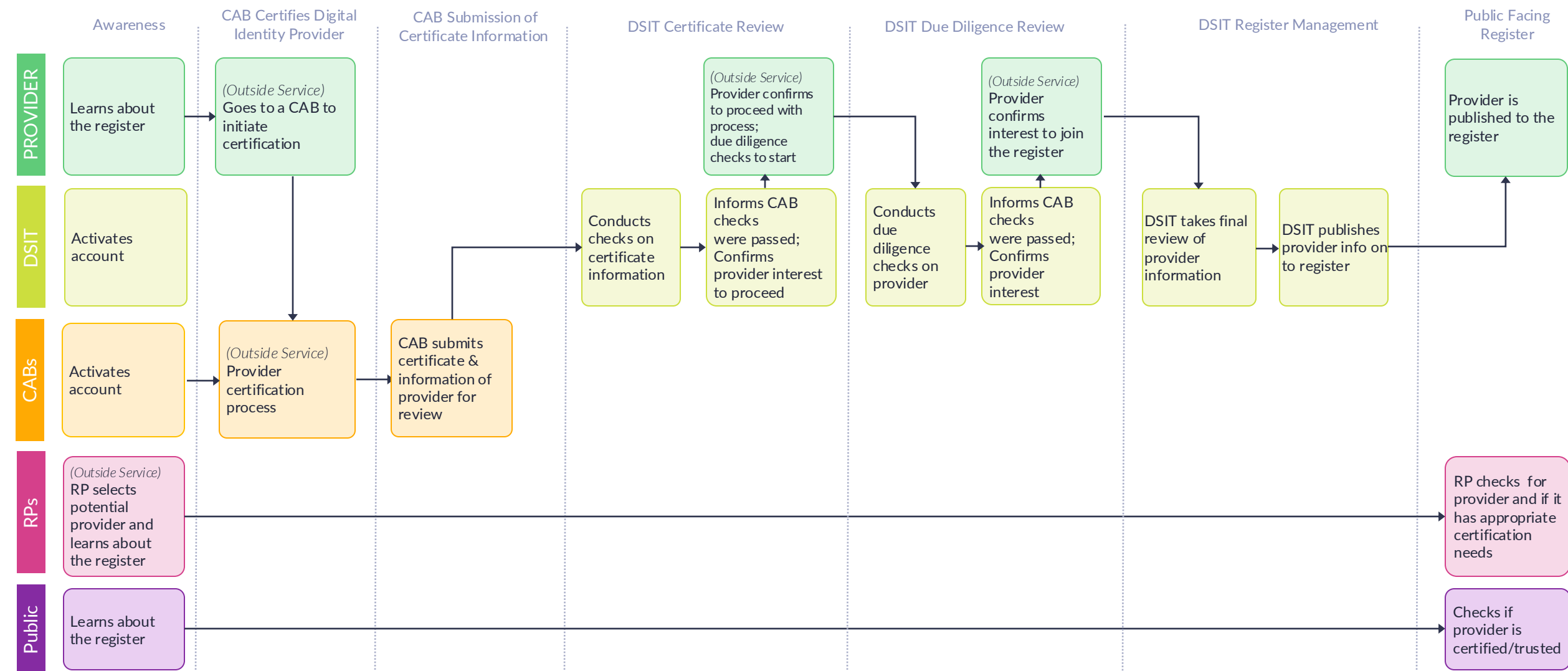
Relying Parties (RPs)

Businesses looking to integrate digital identity services into their operations – *the key users of the public facing register*

Members of the Public

General public citizens who use the register to check whether a digital identity provider is trustworthy

High-level journey to get published on the DVS Register



BETA Email us at digital.identity.register@dsit.gov.uk with any questions about using the service.

Conformity Assessment Body Service

Create new service provider

If this is the first time you are submitting information about a service provider, create a new profile of the service provider details.

View existing service providers

View, update or amend profiles for your service providers and submit certificate information for new services against existing profiles.

BETA This is a new service – your [feedback](#) will help us to improve it.

Digital Identity Register Portal

[Review a provider certificate](#)

Start the process by reviewing the certificate and information submitted about the services of digital identity and attribute service providers.

[Conduct a public interest check](#)

Conduct a primary and secondary check on the company information of digital identity and attribute service providers. These are the final checks before publishing.

[Manage a provider record on the register](#)

Publish, update, or remove the information of digital identity and attribute service providers on the public register.



BETA This is a new service – your [feedback](#) will help us to improve it.[Home](#)

Register management

Action required

[Publication complete](#)

Action required

Service provider	Publication status	Time and date of provider agreement to publish (UTC)	Conformity Assessment Body	Services
Southforce Limited	Ready to publish	10:24 am; 1 Mar 2024	Kantara	Tenant eligibility checker
VerifyGlobe	Published - action required	10:24 am; 2 Mar 2024	BSI	Remote verify
Authenticator Limited	Ready to publish	10:24 am; 3 Mar 2024	NQA	Tenant eligibility checker
CredentialStep	Published - action required	10:24 am; 5 Mar 2024	Kantara	Online identity assurance Digital credential validator
IdentityFace	Ready to publish	10:24 am; 8 Mar 2024	NQA	Tenant eligibility checker

[Home](#)

Guidance

Find registered digital identity and attribute services

How to use the register of digital identity and attribute services.

From: [Department for Science, Innovation and Technology](#)

Published 20 September 2024



[Get emails about this page](#)

Contents

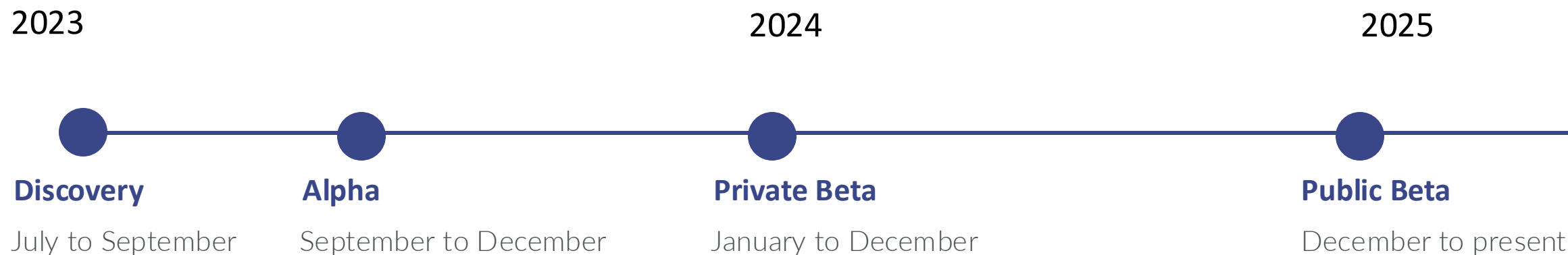
- [What you can use the register for](#)
- [What you cannot use the register for](#)
- [If you're a digital identity provider who wants to join the register](#)
- [Start using the register](#)



[Print this page](#)

[https://www.gov.uk/guidance/
find-registered-digital-identity-
and-attribute-services](https://www.gov.uk/guidance/find-registered-digital-identity-and-attribute-services)

20 months (and counting!)



Designing for
services backed
by a legislation

Designing for
unknowns,
uncertainties, and
changing contexts

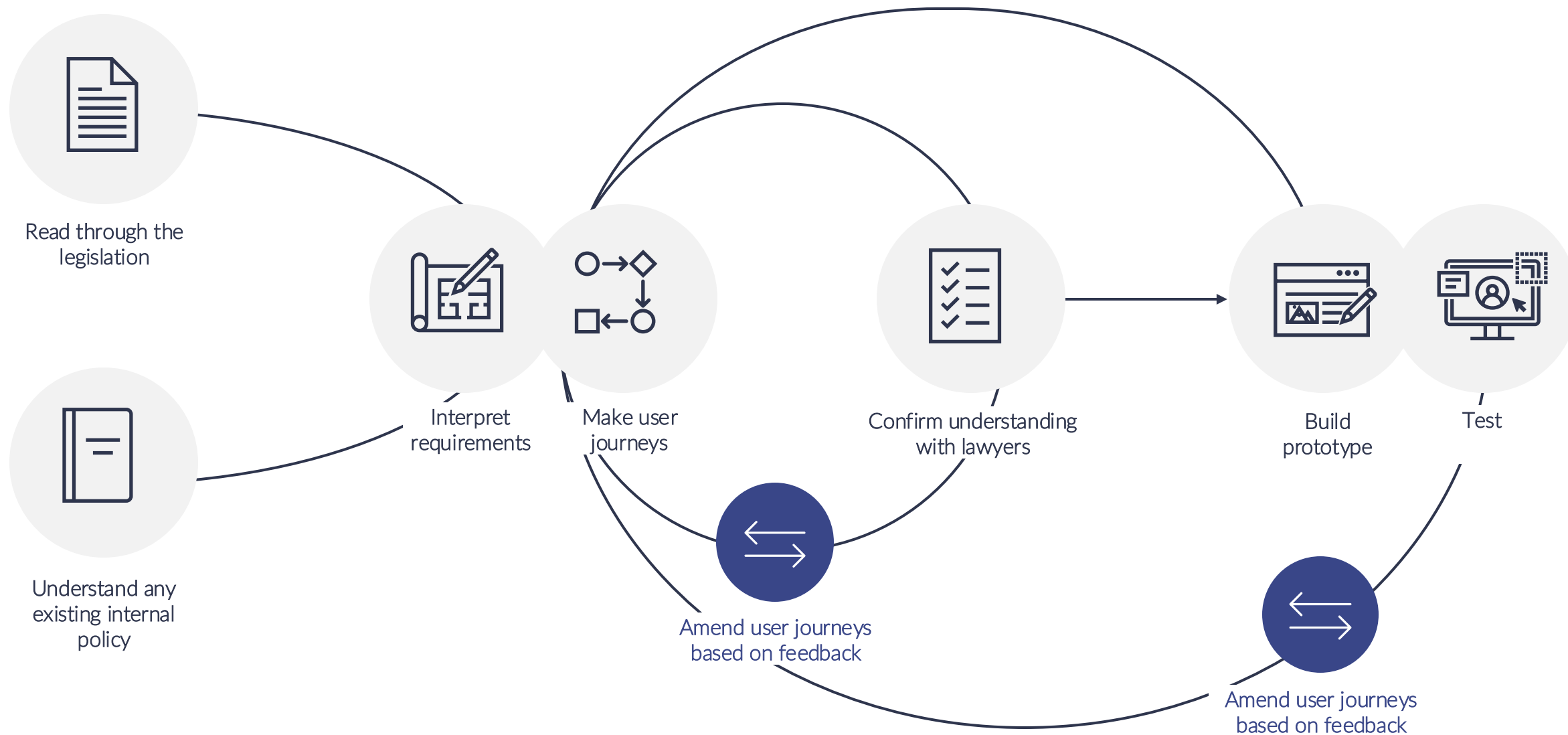
Blending user-
centered design
with policy

Designing for services backed by a legislation

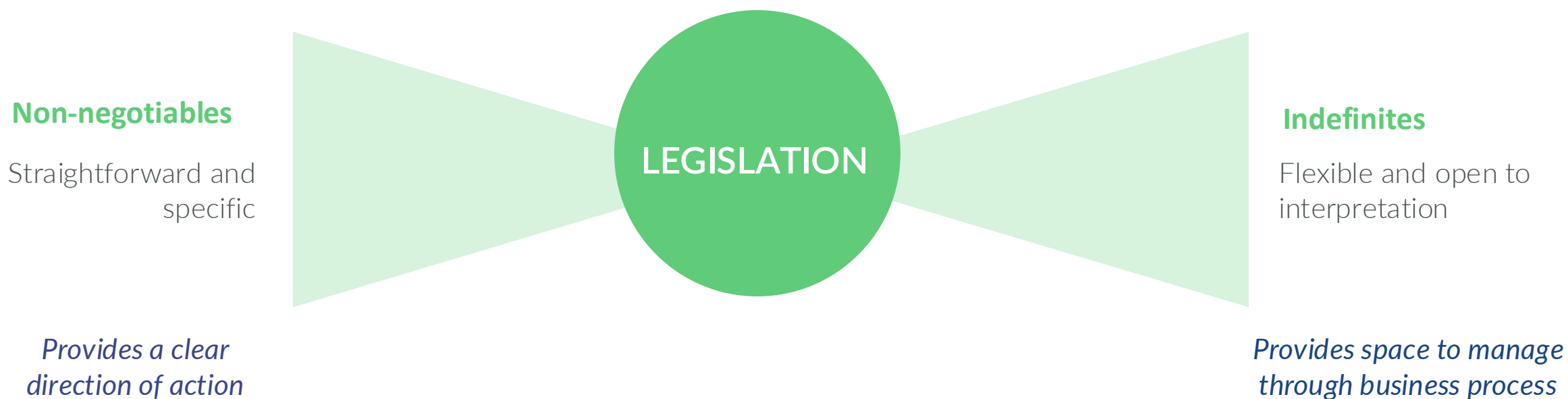
Financial regulations —→ Compliance of several banks and financial institutions

Legislation / Data (Use and Access) Bill —→ Responsibilities carried out by other government units;
Building the public register only by OfDIA

Designing based on a legislation



Reading through the bill often uncovers two things: non-negotiables and indefinites



33 Registration in the DVS register

- (1) The Secretary of State must register a person providing digital verification services in the DVS register if—

How should the conformity assessment body provide the certificate?

(a) the person holds a certificate from an accredited conformity assessment body certifying that digital verification services provided by the person are provided in accordance with the DVS trust framework,

(b) the person applies to be registered in the DVS register in respect of one or more of the digital verification services to which the certificate relates,

What does the application to be registered look like?

What counts as a valid certificate?

Who sets the criteria for accreditation?
Who accredits the conformity assessment body?

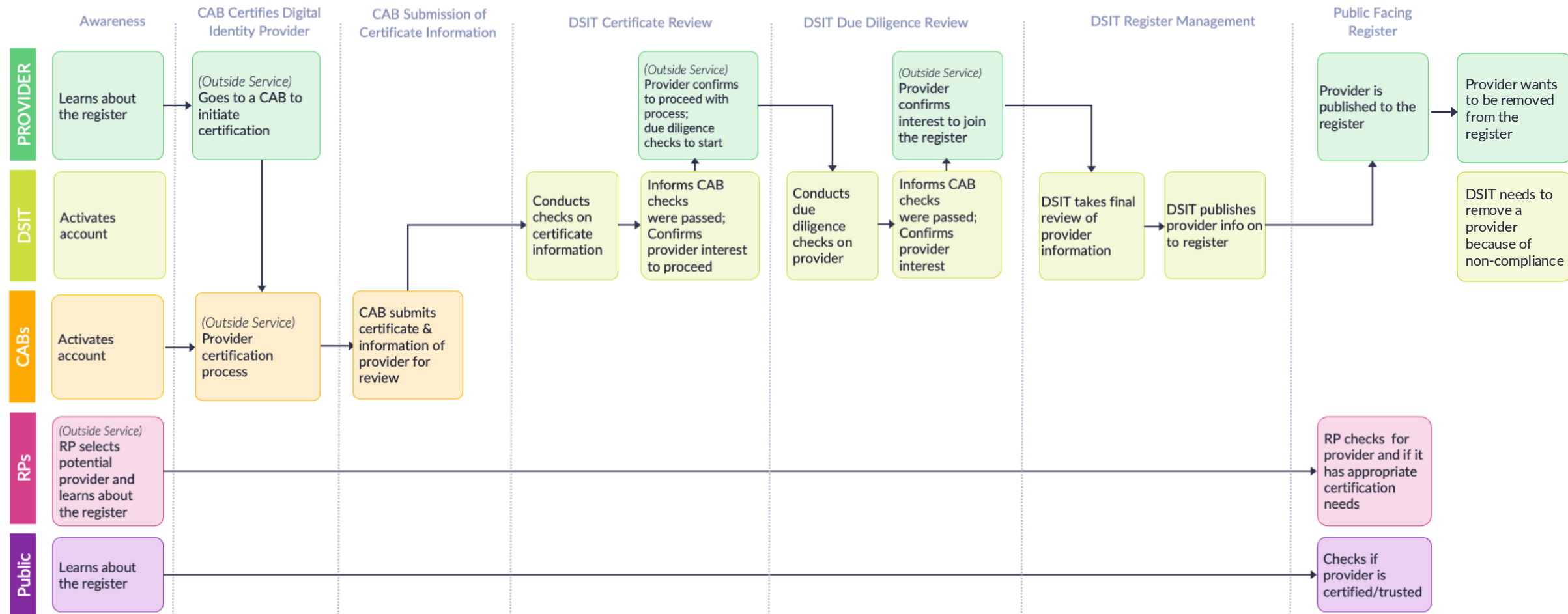
30

Is there a limit to the number of services to which the certificate relates to?

- (3) The notice must—
- (a) state the name and address of the person, 5
 - (b) state the reason why the Secretary of State —
 - (i) considers that it is necessary to refuse to register the person in the interests of national security, or
 - (ii) is satisfied that the person is failing as mentioned in subsection (1)(b), 10
 - (c) state whether the Secretary of State intends to specify a period in the notice under subsection (8) and, if so, what period is intended to be specified,
 - (d) state that the person may make written representations to the Secretary of State about — 15
 - (i) the Secretary of State's intention to refuse to register the person in the DVS register, and
 - (ii) where relevant, the period the Secretary of State intends to specify in the notice under subsection (8), and
 - (e) specify the period within which such representations may be made. 20

Case Study:

Removing a provider or its services from the register



40 Duty to remove person from the DVS register

- (1) The Secretary of State must remove a person from the DVS register if the person—
- (a) asks to be removed from the register, 15
 - (b) ceases to provide all of the digital verification services in respect of which the person is registered in the register, or
 - (c) no longer holds a certificate from an accredited conformity assessment body certifying that at least one of those digital verification services is provided in accordance with the DVS trust framework. 20
- (2) For the purposes of subsection (1)(c), a certificate is to be ignored if—
- (a) it has expired in accordance with its terms,
 - (b) it has been withdrawn by the body that issued it, or
 - (c) it is required to be ignored by reason of provision included in the DVS trust framework under section 28(10). 25

41 Power to remove person from the DVS register

- (1) The Secretary of State may remove a person from the DVS register if—
- (a) the Secretary of State is satisfied with the DVS trust framework digital verification services in respect of which the person is registered in the register,
 - (b) the person has a supplementary code to one or more of the digital verification services in respect of which the Secretary of State is satisfied with the DVS trust framework digital verification services in respect of which the person is registered in the register,
 - (c) the Secretary of State is satisfied with the DVS trust framework digital verification services in respect of which the person is registered in the register,
 - (d) the Secretary of State considers it in the interests of national security.

Data (Use and Access) Bill [HL]
Part 2 – Digital verification services

- (10) If the person applies to be re-registered during the period specified in the notice in reliance on subsection (9), the Secretary of State must refuse the application.
- (11) The period specified in the notice in reliance on subsection (9) must begin with the day on which the notice is given and must not exceed two years. 5

42 Duty to remove services from the DVS register

- (1) Where a person is registered in the DVS register in respect of digital verification services, subsection (2) applies if the person—
- (a) asks for the register to be amended so that the person is no longer registered in respect of one or more of those services, 10
 - (b) ceases to provide one or more of those services (but not all of them), or
 - (c) no longer holds a certificate from an accredited conformity assessment body certifying that all of those services are provided in accordance with the DVS trust framework. 15
- (2) The Secretary of State must amend the register to record that the person is no longer registered in respect of (as the case may be)—
- (a) the service or services mentioned in a request described in subsection (1)(a),
 - (b) the service or services which the person has ceased to provide, or 20
 - (c) the service or services for which there is no longer a certificate as described in subsection (1)(c).
- (3) For the purposes of subsection (1)(c), a certificate is to be ignored if—
- (a) it has expired in accordance with its terms,
 - (b) it has been withdrawn by the body that issued it, or
 - (c) it is required to be ignored by reason of provision included in the DVS trust framework under section 28(10). 25

43 Duty to remove supplementary notes from the DVS register

- (1) The Secretary of State must remove a supplementary note included in the entry in the DVS register relating to a person if—
- (a) the person asks for the note to be removed, 30
 - (b) the person ceases to provide all of the digital verification services to which the note relates,
 - (c) the person no longer holds a certificate from an accredited conformity assessment body certifying that at least one of those digital verification services is provided in accordance with the supplementary code to which the note relates, or 35
 - (d) the supplementary code to which the note relates has been withdrawn.
- (2) For the purposes of subsection (1)(c), a certificate is to be ignored if—
- (a) it has expired in accordance with its terms, 40

42

Data (Use and Access) Bill [HL]
Part 2 – Digital verification services

- (b) it has been withdrawn by the body that issued it, or
- (c) it is required to be ignored by reason of provision included in the supplementary code as a result of section 29(9).

44 Duty to remove services from supplementary notes

- (1) Where a person has a supplementary note included in their entry in the DVS register in respect of digital verification services, subsection (2) applies if the person—
- (a) asks for the note to be amended so that it no longer records one or more of those services, 5
 - (b) ceases to provide one or more of the services recorded in the note (but not all of them), or 10
 - (c) no longer holds a certificate from an accredited conformity assessment body certifying that all of the services included in the note are provided in accordance with a supplementary code.
- (2) The Secretary of State must amend the supplementary note so it no longer records (as the case may be)—
- (a) the service or services mentioned in a request described in subsection (1)(a),
 - (b) the service or services which the person has ceased to provide, or
 - (c) the service or services for which there is no longer a certificate as described in subsection (1)(c). 20
- (3) For the purposes of subsection (1)(c), a certificate is to be ignored if—
- (a) it has expired in accordance with its terms,
 - (b) it has been withdrawn by the body that issued it, or
 - (c) it is required to be ignored by reason of provision included in the supplementary code as a result of section 29(9). 25

Removal From DVS Register.

① Duty To Remove.

- * Ask to be Removed
- * Ceases to be eligible.
- * Cert has expired.
- * CB withdrawn cert.

Trigger

Action.

IDSP

Email.

CB/
Ofdia

App Service

② Power to Remove.

- * Stop Providing a certified service.
- * Fail to provide info to Ofdia about Section 62

Ofdia/CB

Ofdia.

cheme
guaranteed

DUTY (Have to)

A (DIP)

- DIP ask to be removed
- DIP stops providing the services listed
- DIP loses certification

↳ certificate has expired

↳ CAB withdrew the certificate

↳ Trust framework is no longer valid (hence certification isn't valid anymore)

* not required to provide notice

- can just remove

* blocked from applying for up to 2 years (need to know which cases this applies to)

oped to reapply
wide written rep

B (DIP on register; but remove services)

- DIP ask a service removed
- DIP cease to provide a service

certificate for service no longer holds

↳ SOS must make the amendments on the register

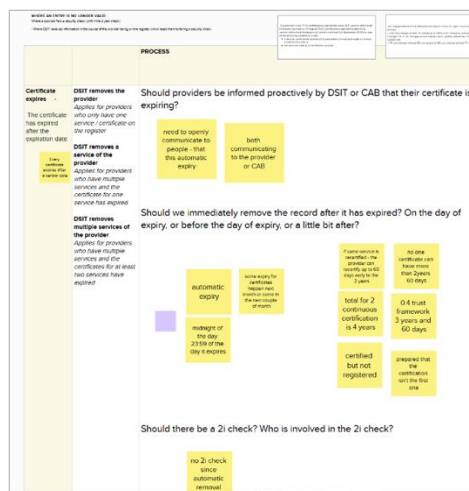
• expired

• withdrawn

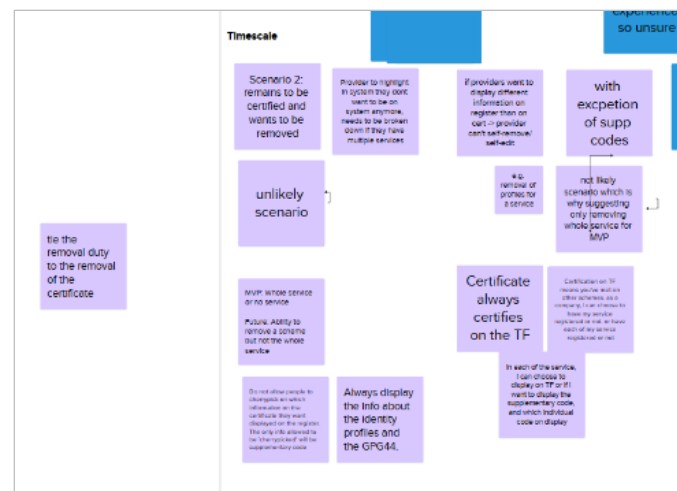
• certificate for service no longer holds (not valid TF on)



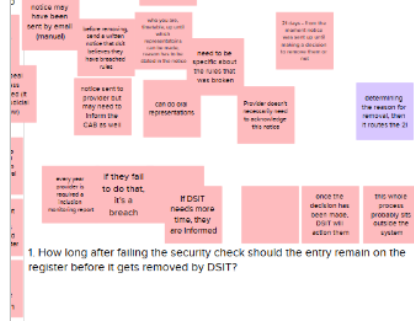
DSIT 2i
check

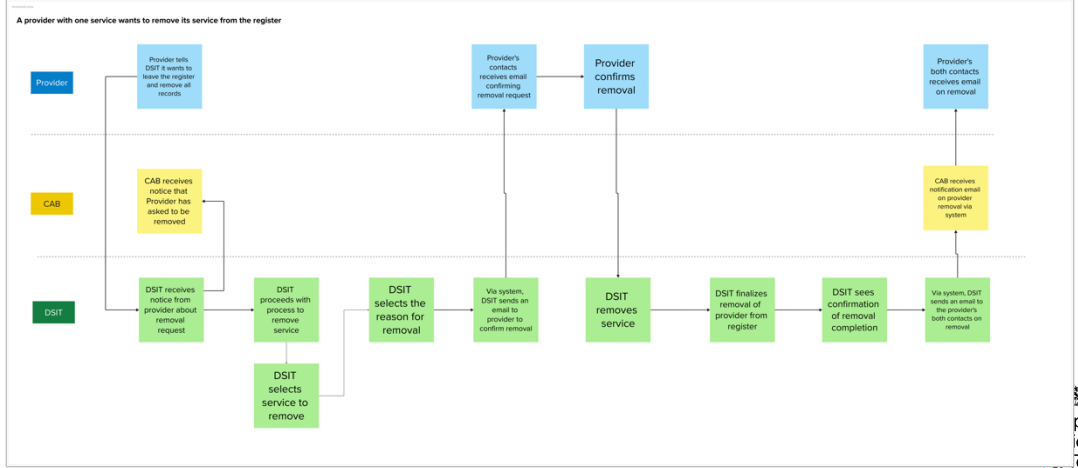
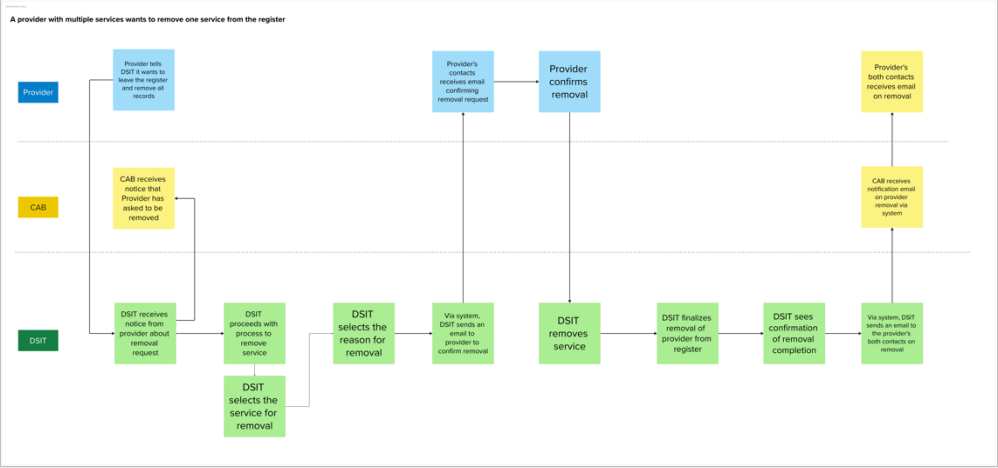
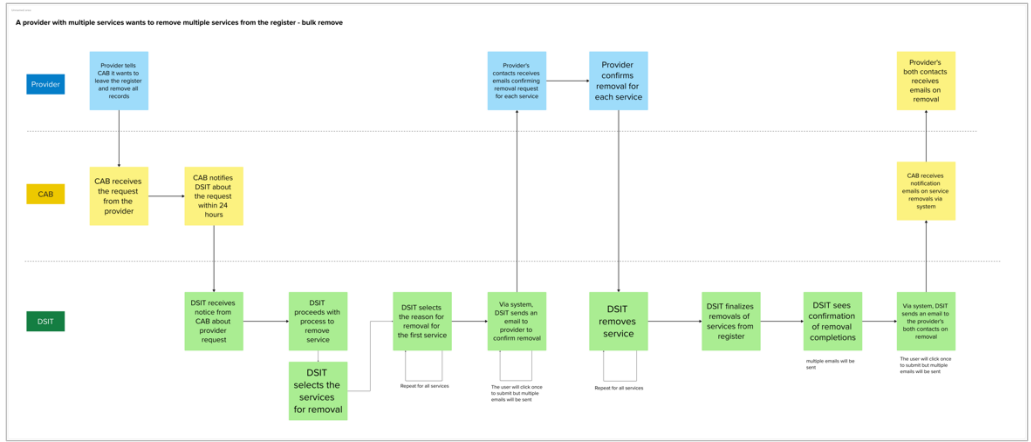
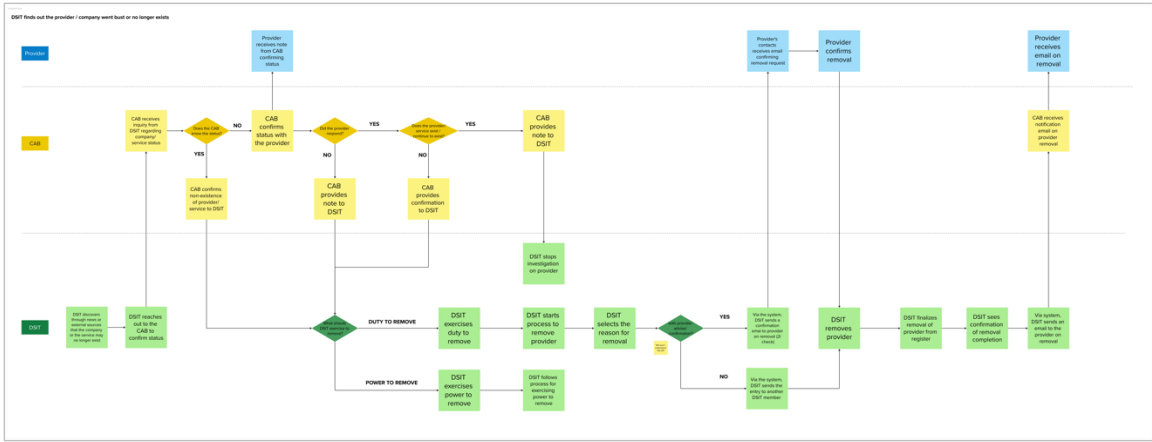
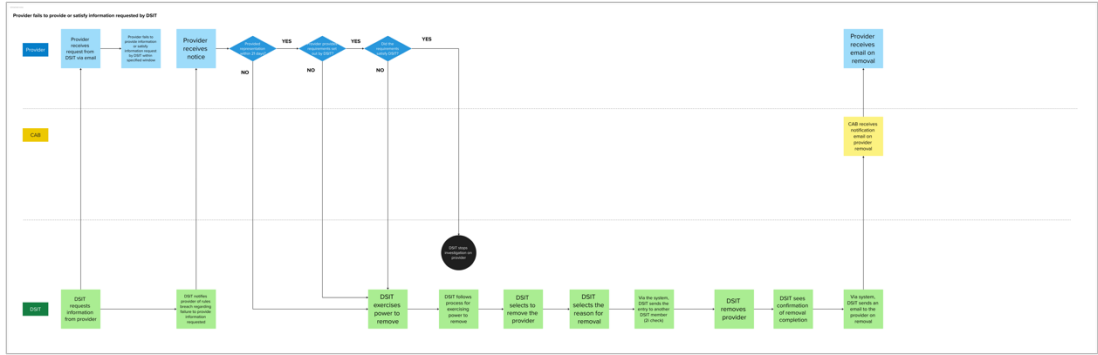
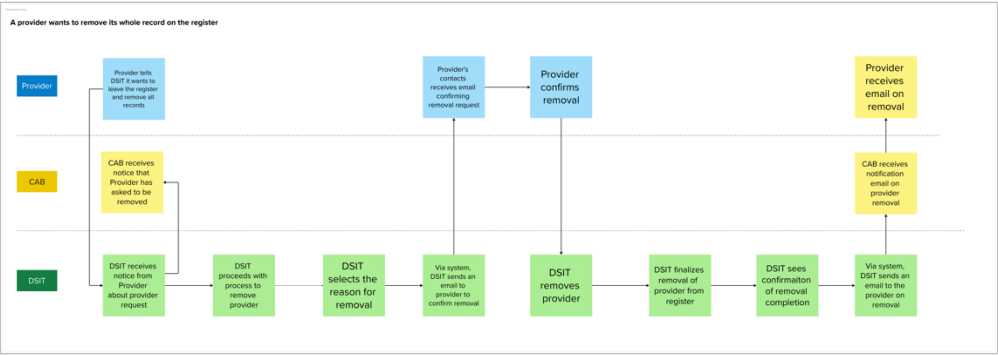


2. If there needs to be a public record, should the reasons for removal need to be included in public record?



1. How long after failing the security check should the entry remain on the register before it gets removed by DSIT?

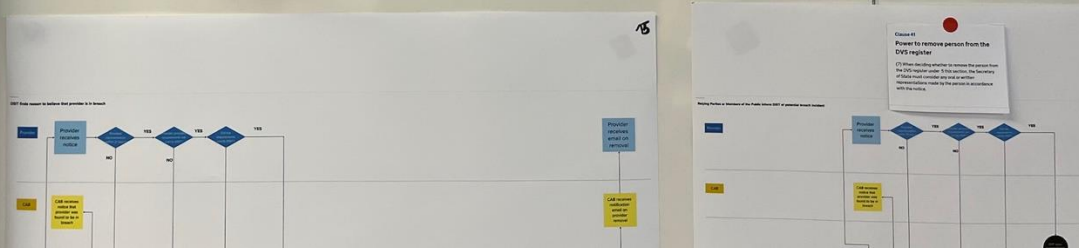
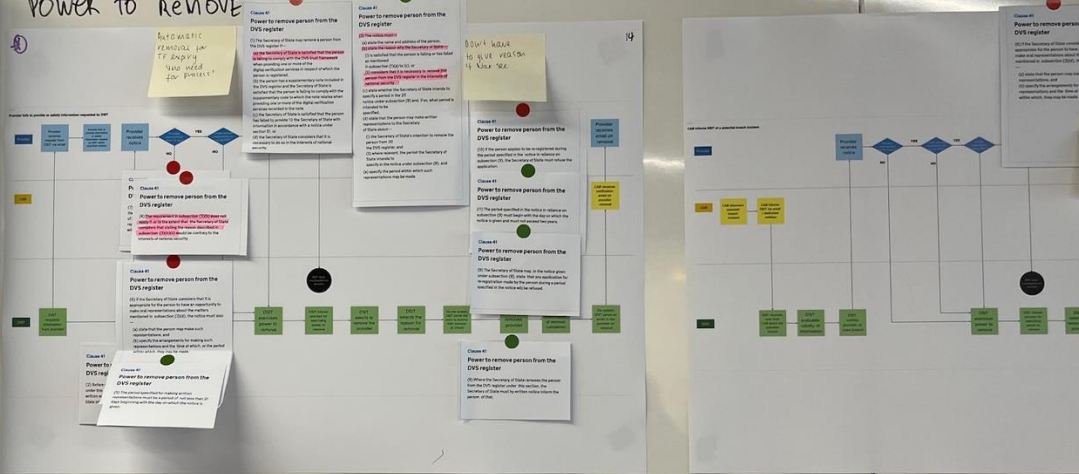






POWER TO REMOVE

NEEDS REMOVAL for TF entry
"you add for process"



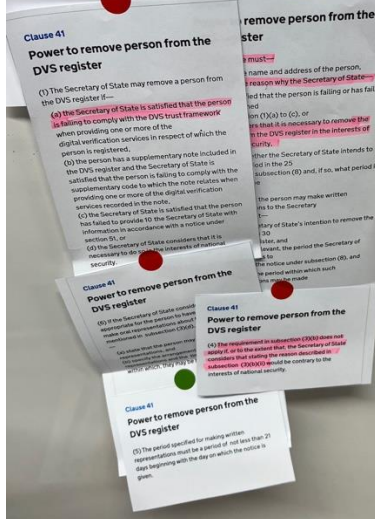
Missing clauses / scenarios

- DSIT finds out service stops being provided (BUT COMPANY OFFERS OTHER REGISTERED SERVICE).
- certificate transfer, if it doesn't get transferred in time before expiry

DSIT notifies provider of rules breach

DSIT exercises power to remove

DSIT provides power to remove



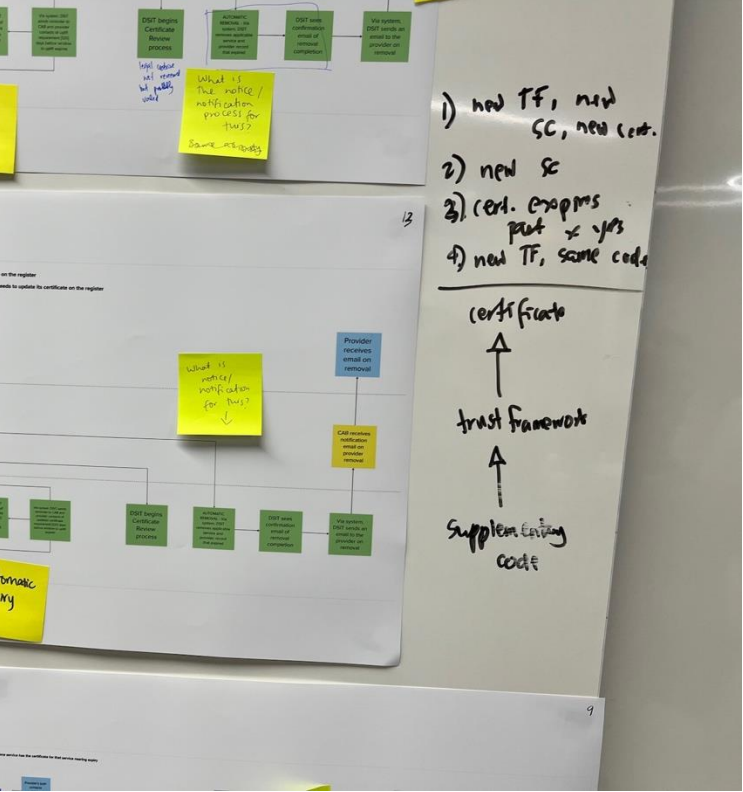
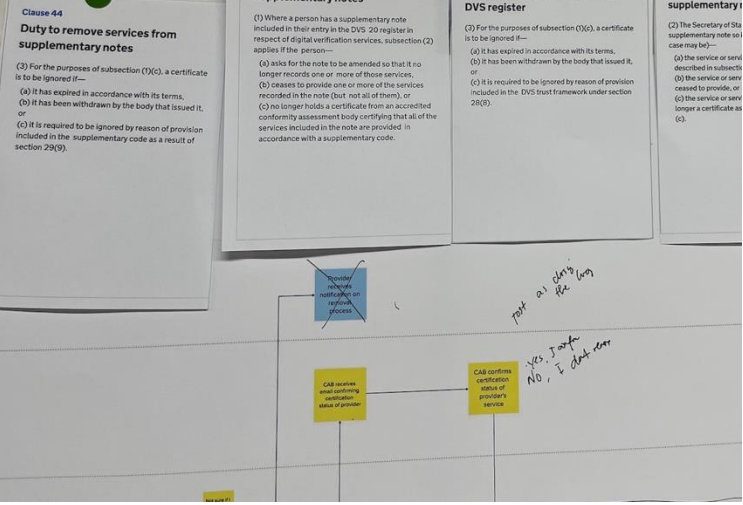
Don't have to give reason if max sec.



Clause 44
Duty to remove services from supplementary notes

Clause 42
Duty to remove services from the DVS register

Clause 44
Duty to remove supplementary



- 1) new TF, new SC, new cert.
- 2) new SC
- 3) cert. expires put x yes
- 4) new TF, same code

certificate
↑
trust framework
↑
supplying code

BETA This is a new service – your [feedback](#) will help us to improve it.

Digital Identity Register Portal

[Review a provider certificate](#)

Start the process by reviewing the certificate and information submitted about the services of digital identity and attribute service providers.

[Conduct a public interest check](#)

Conduct a primary and secondary check on the company information of digital identity and attribute service providers. These are the final checks before publishing.

[Manage a provider record on the register](#)

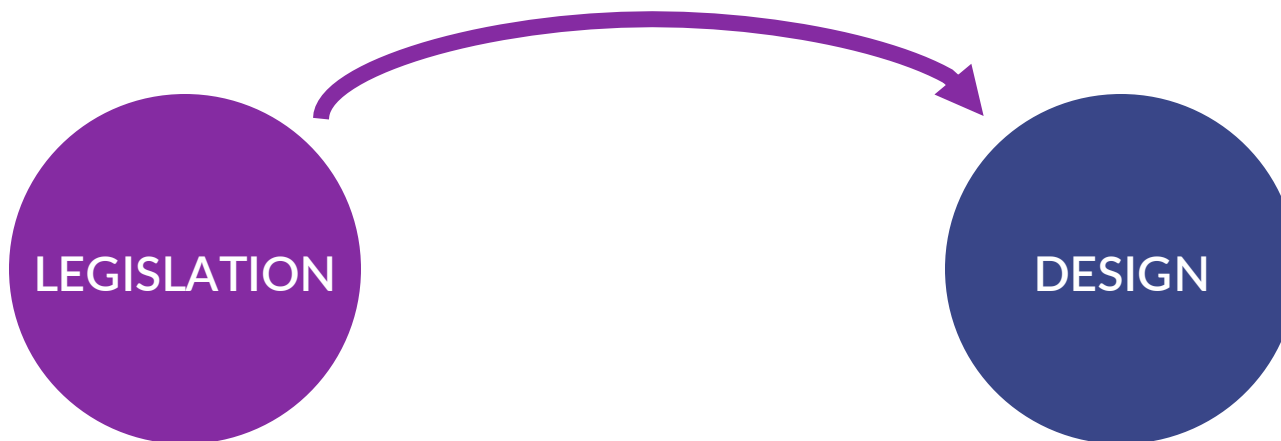
Publish, update, or remove the information of digital identity and attribute service providers on the public register.

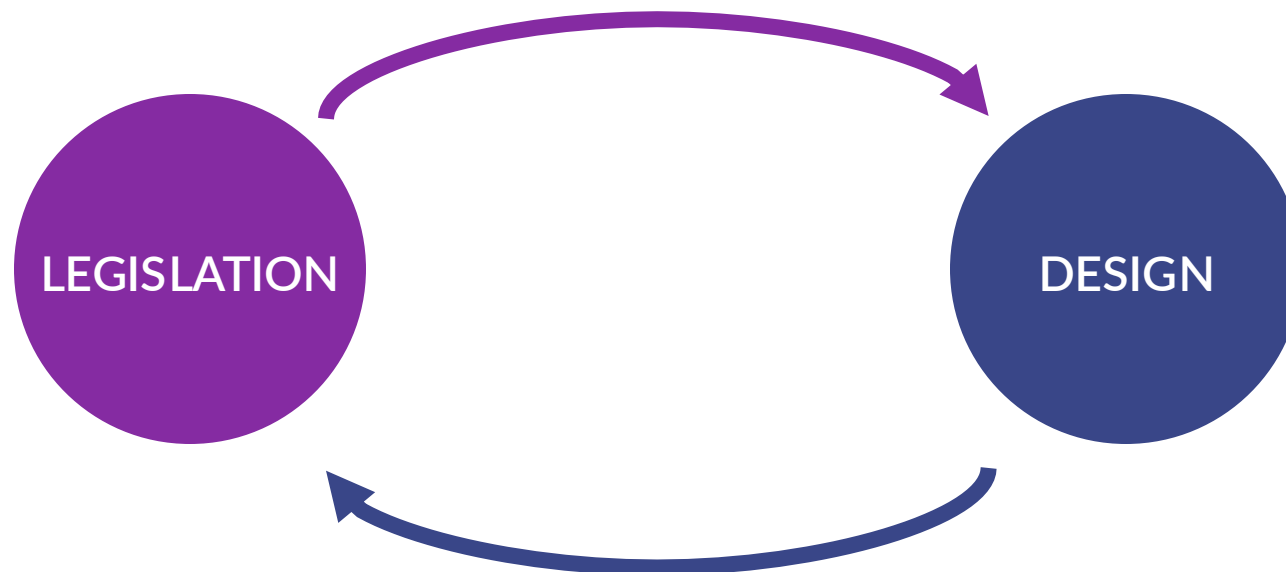


?

- ☐ Legislation, then design
- ☐ Legislation, with design
- ☐ Legislation and design

Design was heavily influenced by the legislation and policy



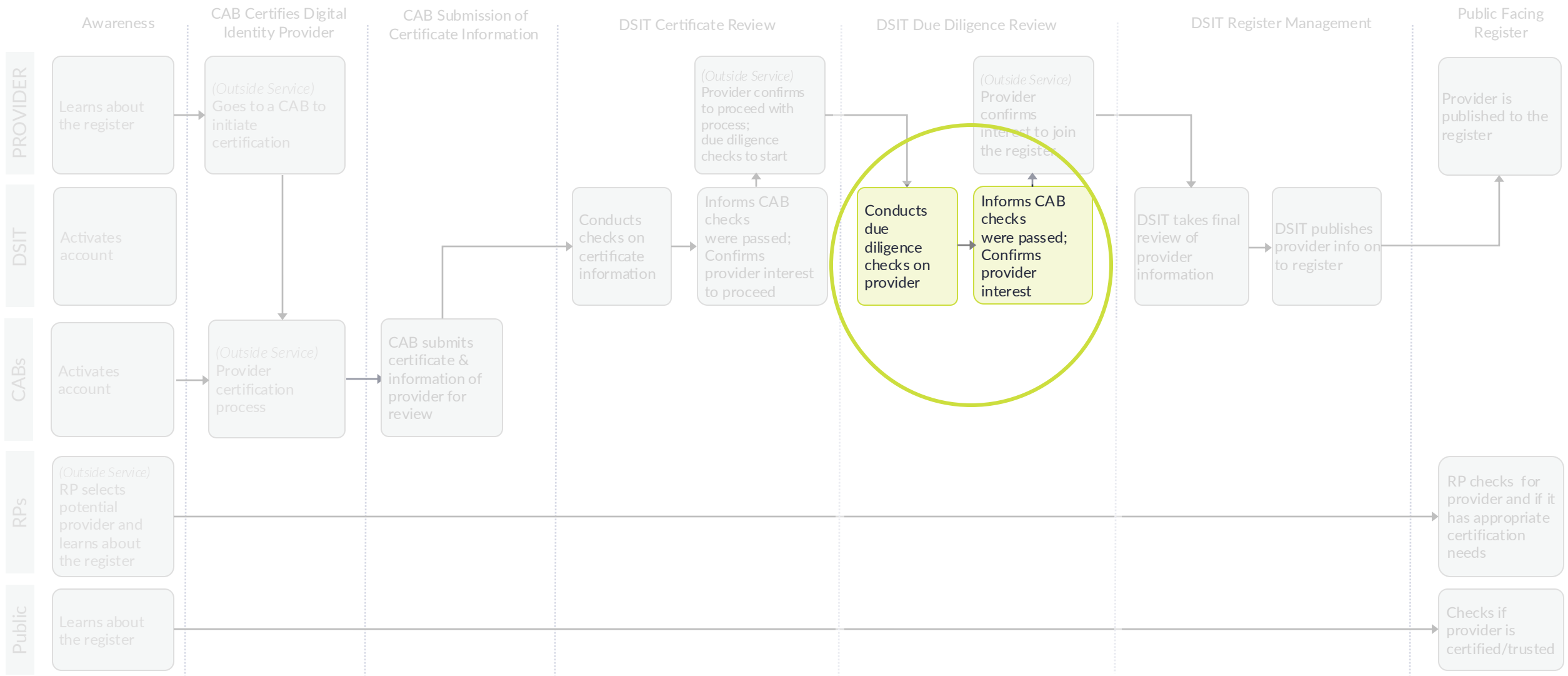


...but design should also be shaping the legislation

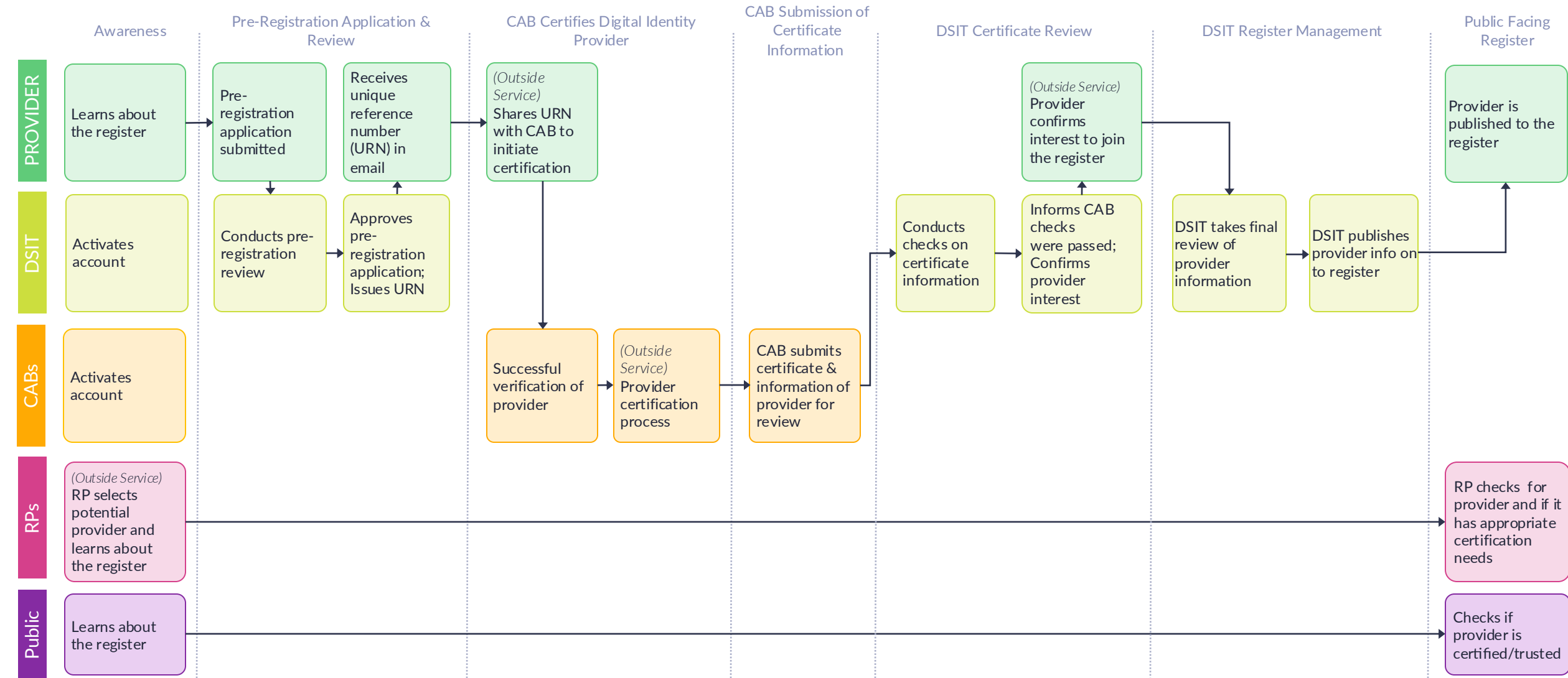
Case Study:

Conducting due diligence checks on a provider

High-level journey to get published on the DVS Register (July 2024 - present)



High-level journey to get published on the DVS Register (January – July 2024)



High-level journey to get published on the DVS Register (January – July 2024)





Conformity Assessment Bodies Service

BETA This is a new service - your feedback will help us to improve it.

Submit certificate information Sign Out

< Back

The digital identity and attribute service provider's registered name

This registered name will be publicly displayed on the register of digital identity and attribute services. This should match the registered name on the certificate.

Registered name

Continue

Conformity Assessment Bodies Service

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Submit certificate information Sign Out

< Back

The digital identity and attribute service provider's trading name

This trading name will be publicly displayed on the register of digital identity and attribute services. This should match the trading name on the certificate.

Trading name

Continue

Conformity Assessment Bodies Service

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Submit certificate information Sign Out

< Back

The digital identity and attribute service provider's name of service

This must match the service name on the certificate.

Name of service

For example, Identity Verification App

Continue

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Submit certificate information Sign Out

< Back

Select the roles from the UK digital identity and attributes trust framework that apply to the provider's service

This must match the information on the certificate.

Select the roles

Select all that apply

☐ Identity Service Provider (ISP)

☐ Attribute Service Provider (ASP)

☐ On-boarding Service Provider (OSP)

Continue

Conformity Assessment Bodies Service

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Submit certificate information Sign Out

< Back

Company address details

This address must match the address that appears on the certificate of conformity.

What is your address?

For example, "Resolvable digital identities or attributes" or "Deliverable authority"

Continue

Conformity Assessment Bodies Service

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Submit certificate information Sign Out

< Back

Is the service provider certified against any supplementary schemes on their certificate?

☐ Yes

☐ No

Continue

Conformity Assessment Bodies Service

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Submit certificate information Sign Out

< Back

Select all relevant supplementary schemes

Select all that apply

☐ Identity Service Provider (ISP)

☐ Attribute Service Provider (ASP)

☐ On-boarding Service Provider (OSP)

Continue

GOV.UK

NEW! (1/10/2021)

For each instance, we need to provide a unique ID

15

When adding another service, skip to "Service name" screen
-> higher priority for later date

Get the ID
Authentication
- Resolution

Conformity Assessment Bodies Service

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Submit certificate information Sign Out

< Back

Medium confidence

☐ Yes

☐ No

Continue

Conformity Assessment Bodies Service

BETA This is a new service - your feedback will help us to improve it.

Submit certificate information Sign Out

< Back

High confidence

☐ Yes

☐ No

Continue

Conformity Assessment Bodies Service

BETA This is a new service - your feedback will help us to improve it.

Submit certificate information Sign Out

< Back

Certificate of conformity expiry date

This must match the expiry date on the certificate.

Expiry date

Continue

Conformity Assessment Bodies Service

BETA This is a new service - your feedback will help us to improve it.

Submit certificate information Sign Out

< Back

Certificate of conformity issue date

This must match the issue date on the certificate.

Issue date

Continue

Conformity Assessment Bodies Service

BETA This is a new service - your feedback will help us to improve it.

Submit certificate information Sign Out

< Back

Certificate of conformity issue date

This must match the issue date on the certificate.

Issue date

Continue

Get the ID
Authentication
- Resolution

Get the ID
Authentication
- Resolution

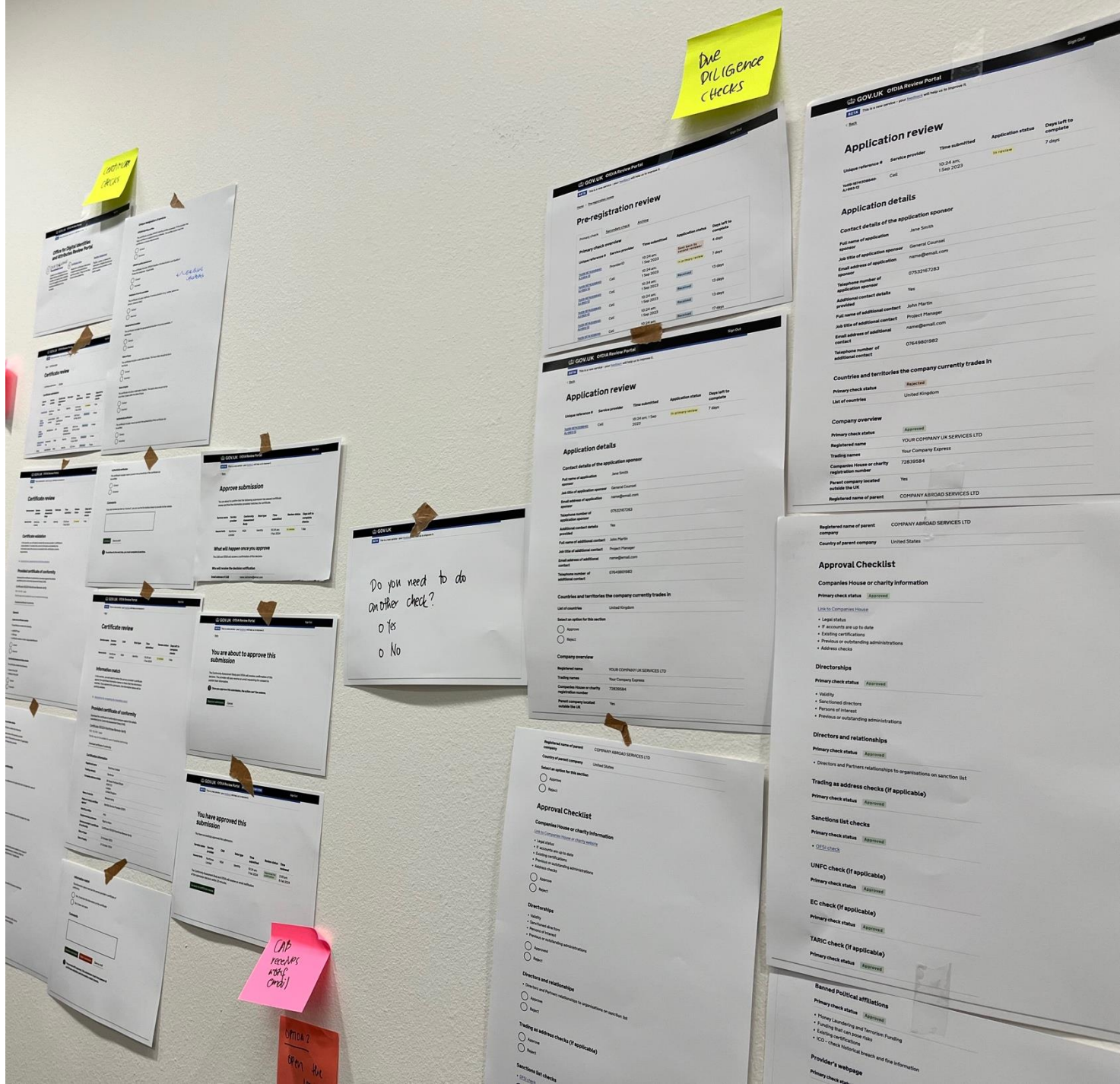
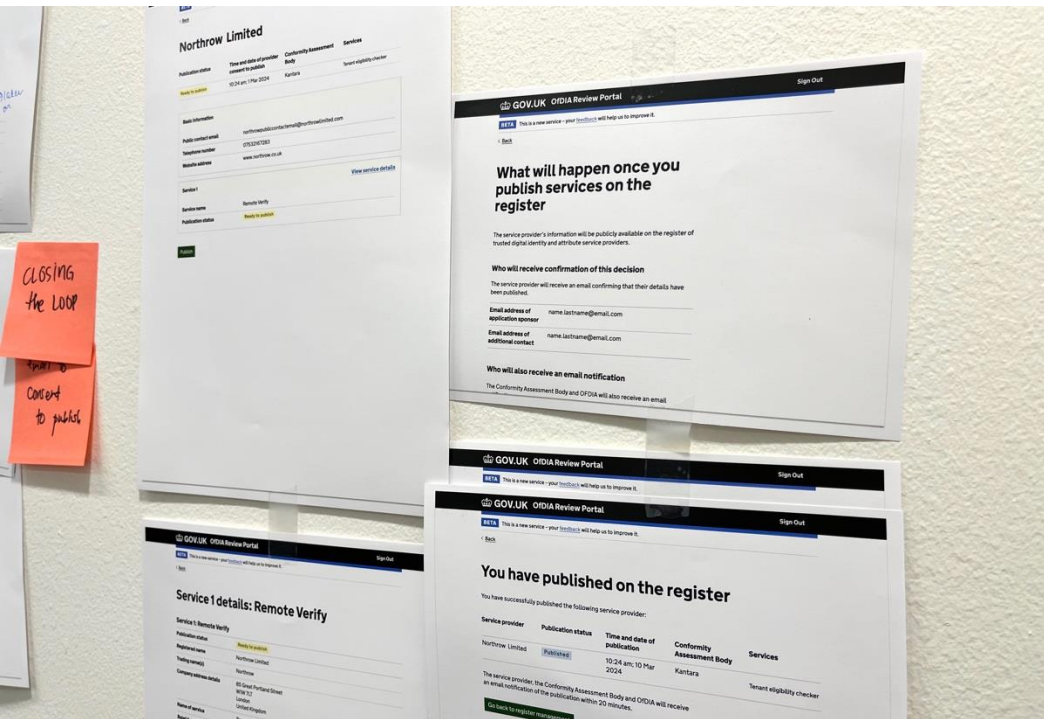
Get the ID
Authentication
- Resolution

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- Resolution



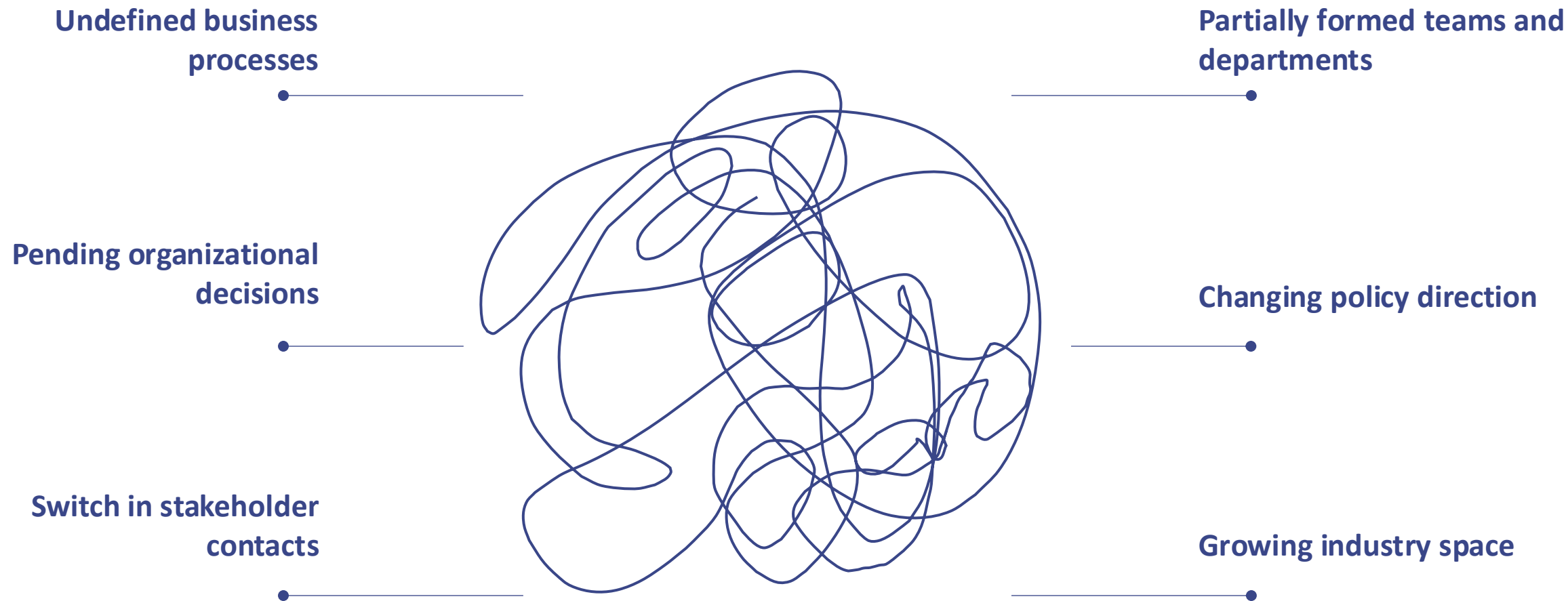
High-level journey to get published on the DVS Register (January – July 2024)



- × Legislation, then design
- × Legislation, with design
- ✓ Legislation and design

✓ Legislation and design

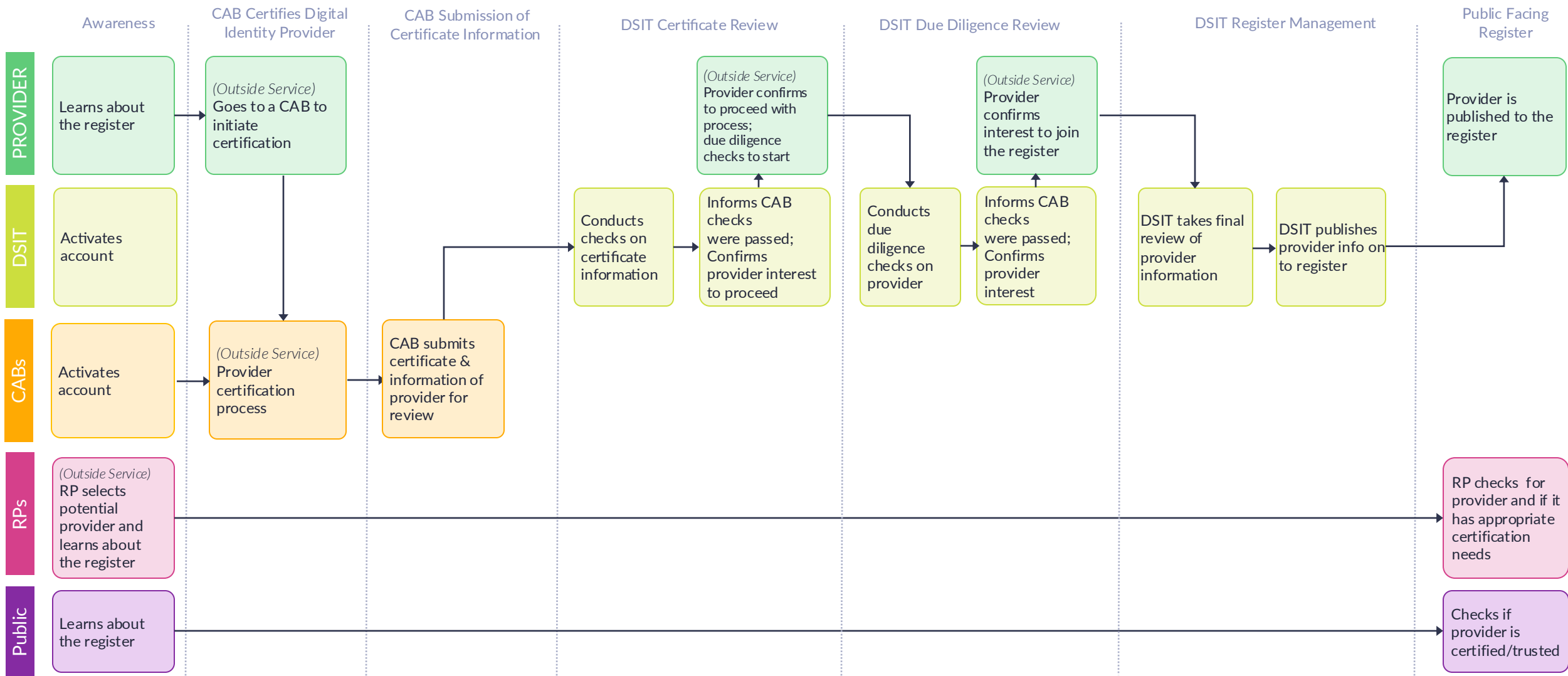
Designing for unknowns, uncertainties, and changing contexts

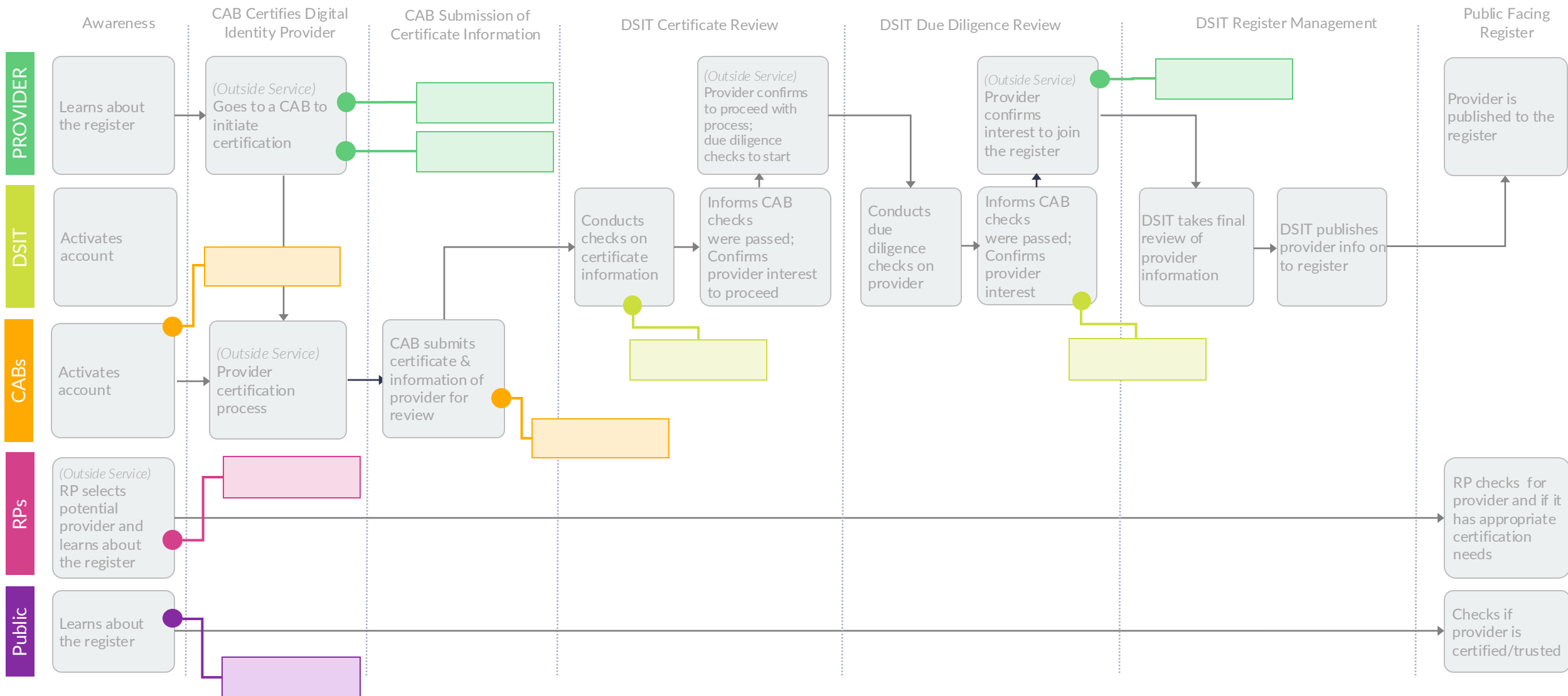




Identifying the unknown

High-level journey to get published on the DVS Register





*riskiest assumptions

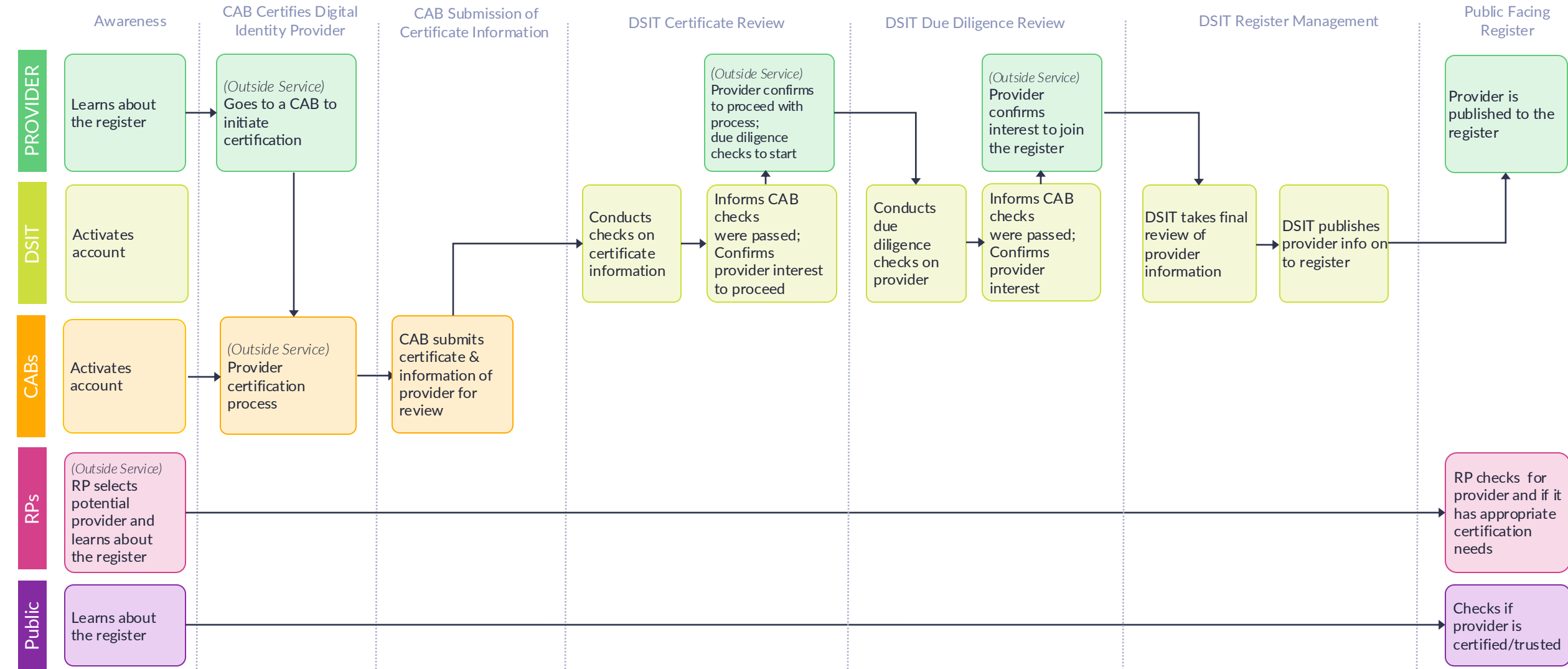
- make up a key step in the process which can inform the build
- pose security implications
- have dependencies on other teams/people
- impact existing user goals and behavior

Any other definitions of riskiest assumptions?

Case Study:

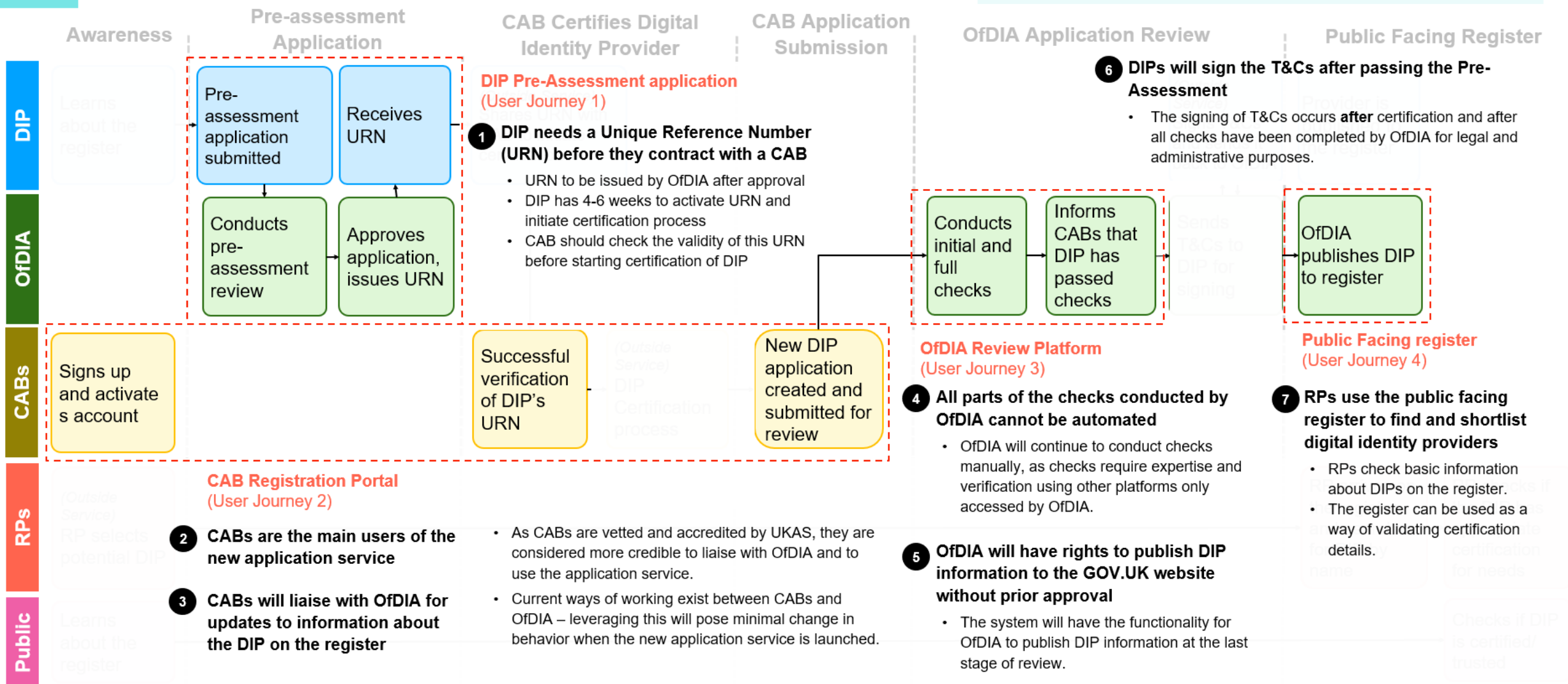
Identifying riskiest assumptions

High-level journey to get published on the DVS Register

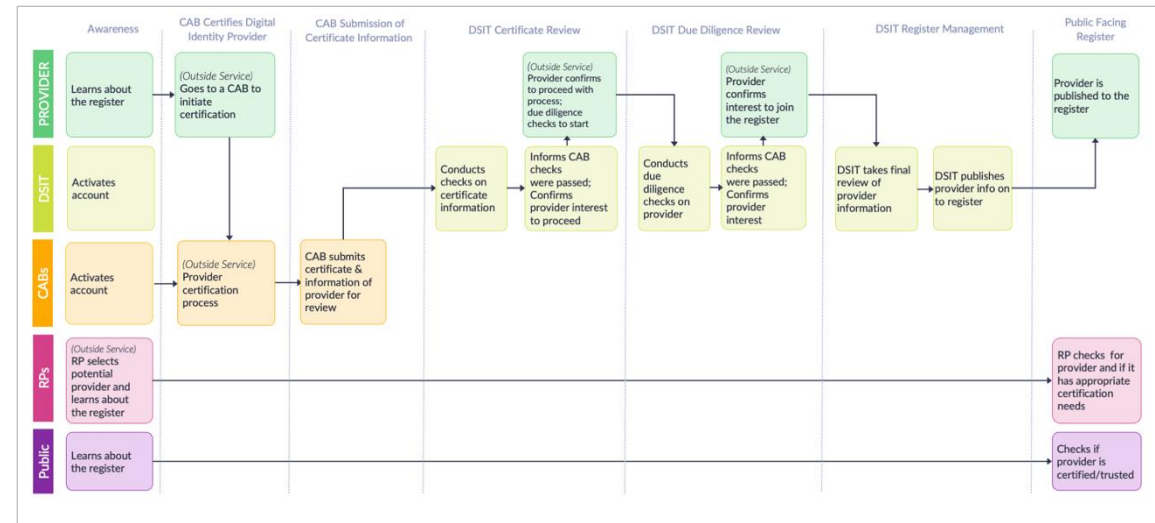
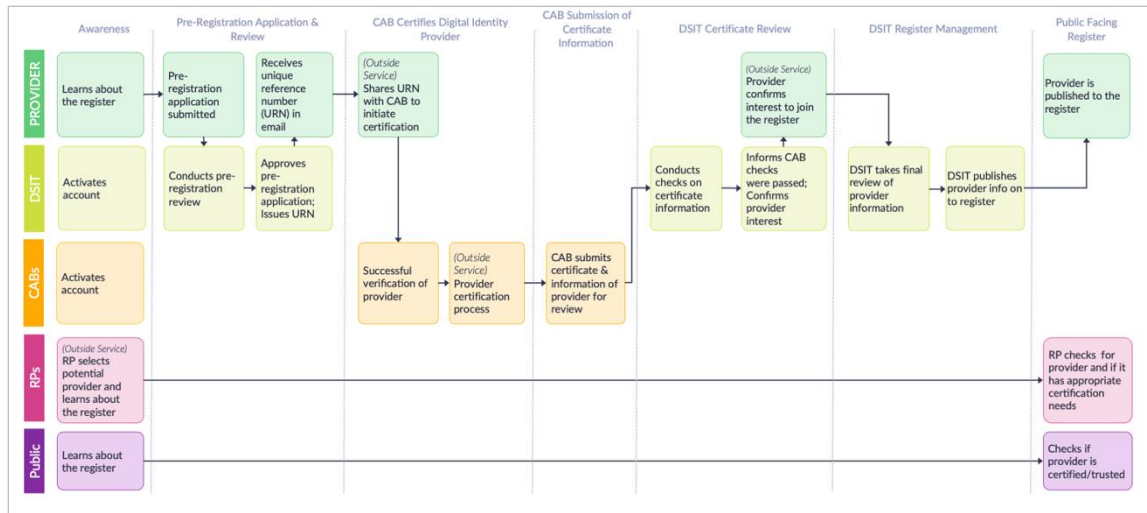
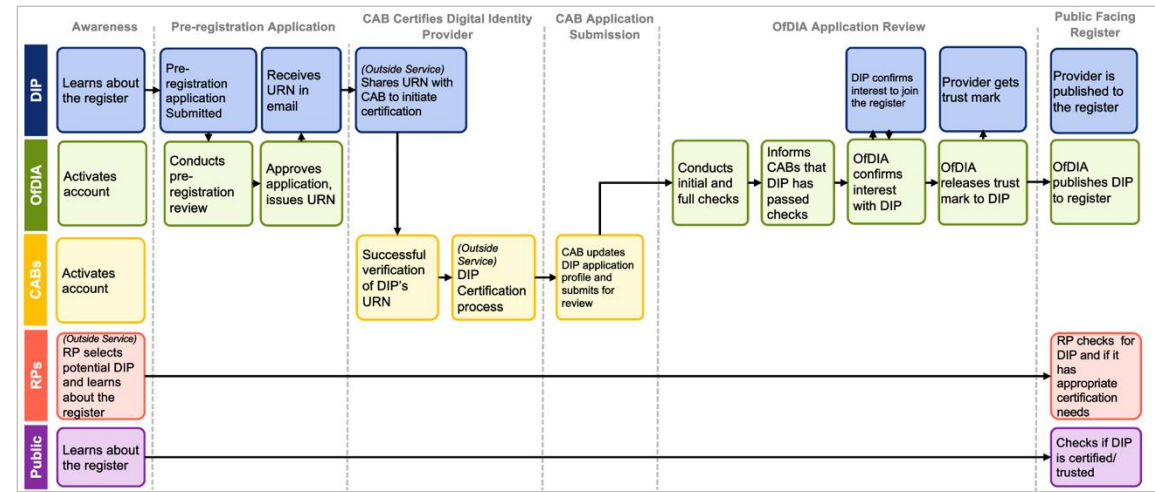
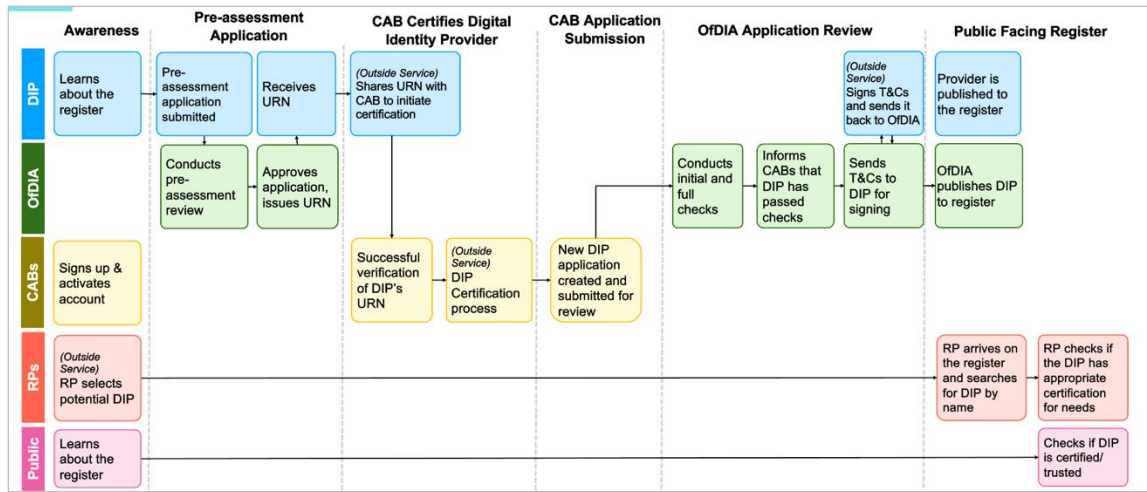


Answering our riskiest assumptions

An assumption is considered risky when: 1) the business process has not yet been defined; 2) the topic will impact different user journeys; 3) any other situation will pose security implications; 4) the design and build of the service is based on this assumption.



The high-level journey had its own journey as well!



Remained the same

- 2 CABs are the main users of the new application service**
 - As CABs are vetted and accredited by UKAS, they are considered more credible to liaise with OfDIA and to use the application service.
- 3 CABs will liaise with OfDIA for updates to information about the DIP on the register**
 - Current ways of working exist between CABs and OfDIA – leveraging this will pose minimal change in behavior when the new application service is launched.
- 4 All parts of the checks conducted by OfDIA cannot be automated**
 - OfDIA will continue to conduct checks manually, as checks require expertise and verification using other platforms only accessed by OfDIA.
- 5 OfDIA will have rights to publish DIP information to the GOV.UK website without prior approval**
 - The system will have the functionality for OfDIA to publish DIP information at the last stage of review.
- 7 RPs use the public facing register to find and shortlist digital identity providers**
 - RPs check basic information about DIPs on the register.
 - The register can be used as a way of validating certification details.

Slightly changed

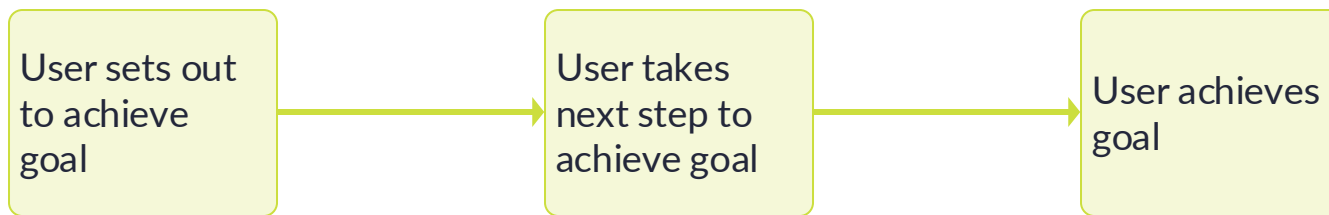
- 6 DIPs will sign the T&Cs after passing the Pre-Assessment**
 - The signing of T&Cs occurs **after** certification and after all checks have been completed by OfDIA for legal and administrative purposes.

Removed

- 1 DIP needs a Unique Reference Number (URN) before they contract with a CAB**
 - URN to be issued by OfDIA after approval
 - DIP has 4-6 weeks to activate URN and initiate certification process
 - CAB should check the validity of this URN before starting certification of DIP

Embracing the unknown

*a happy path



*unhappy paths

pathways with friction, tensions, or blockers that either delay or don't lead the user to their end goal

Admin user states and contexts



Indecisive

Keeps going back and forth and has not settled on with a decision or internal process



Confused

Eternally confused about the whole process and are likely to make mistakes



Overwhelmed

Preoccupied with other things and can't be bothered to read content or use the product; May want to finish the process as quickly as possible

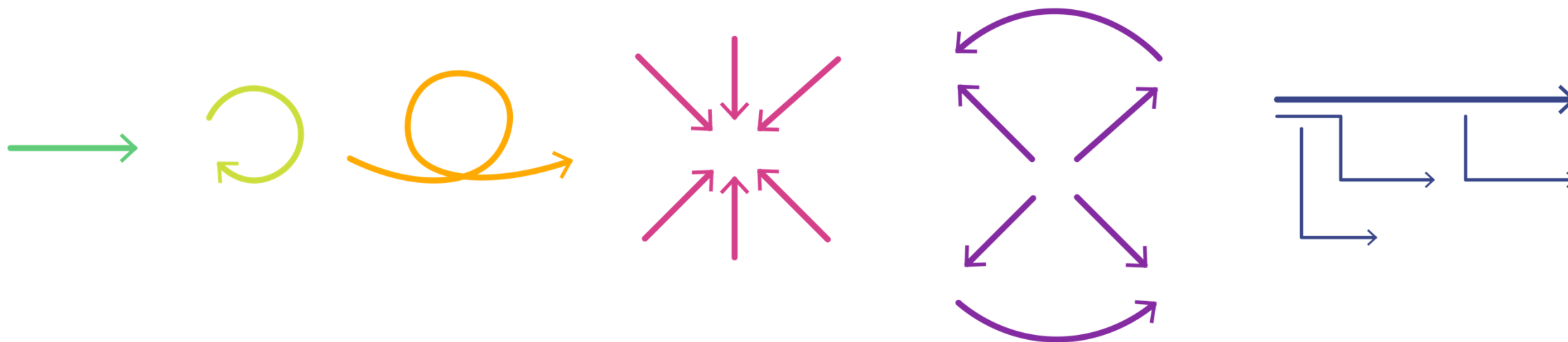


Overly Complex

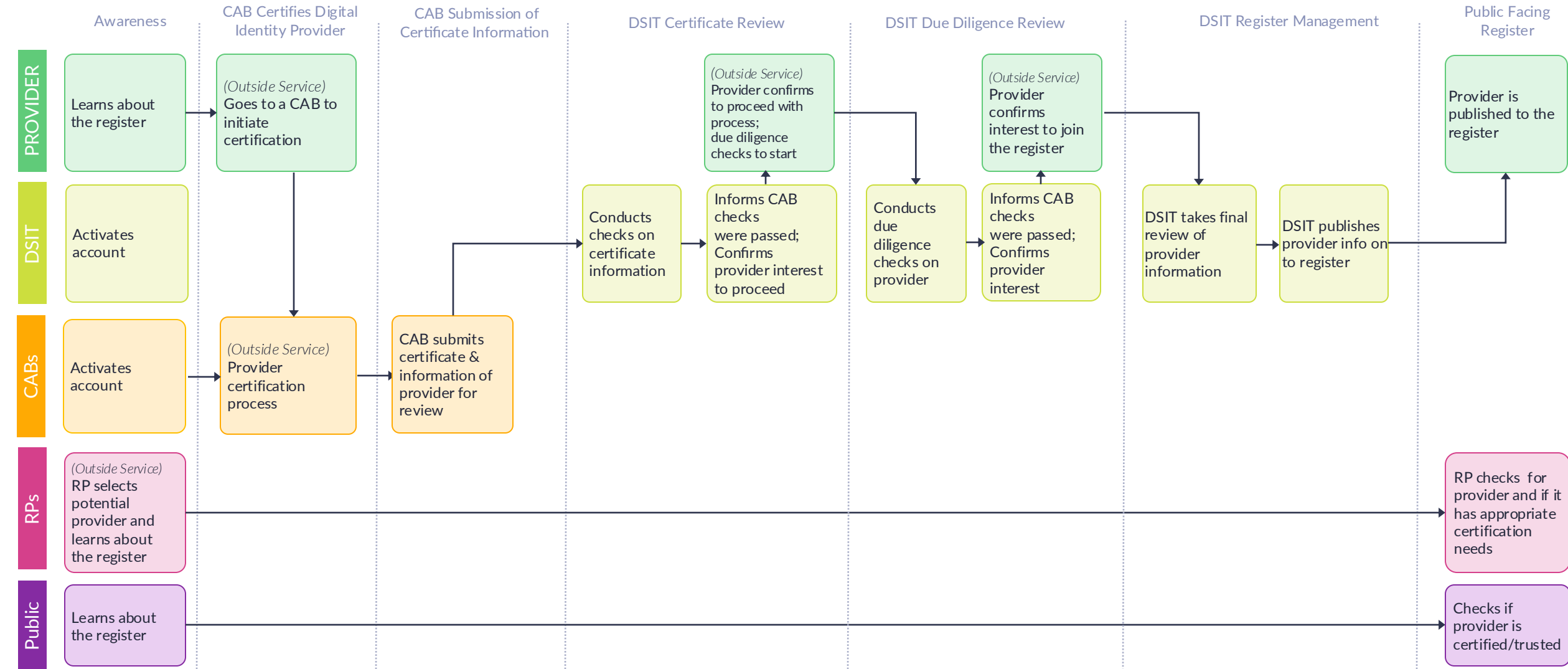
Has a unique background, context, or set of requirements

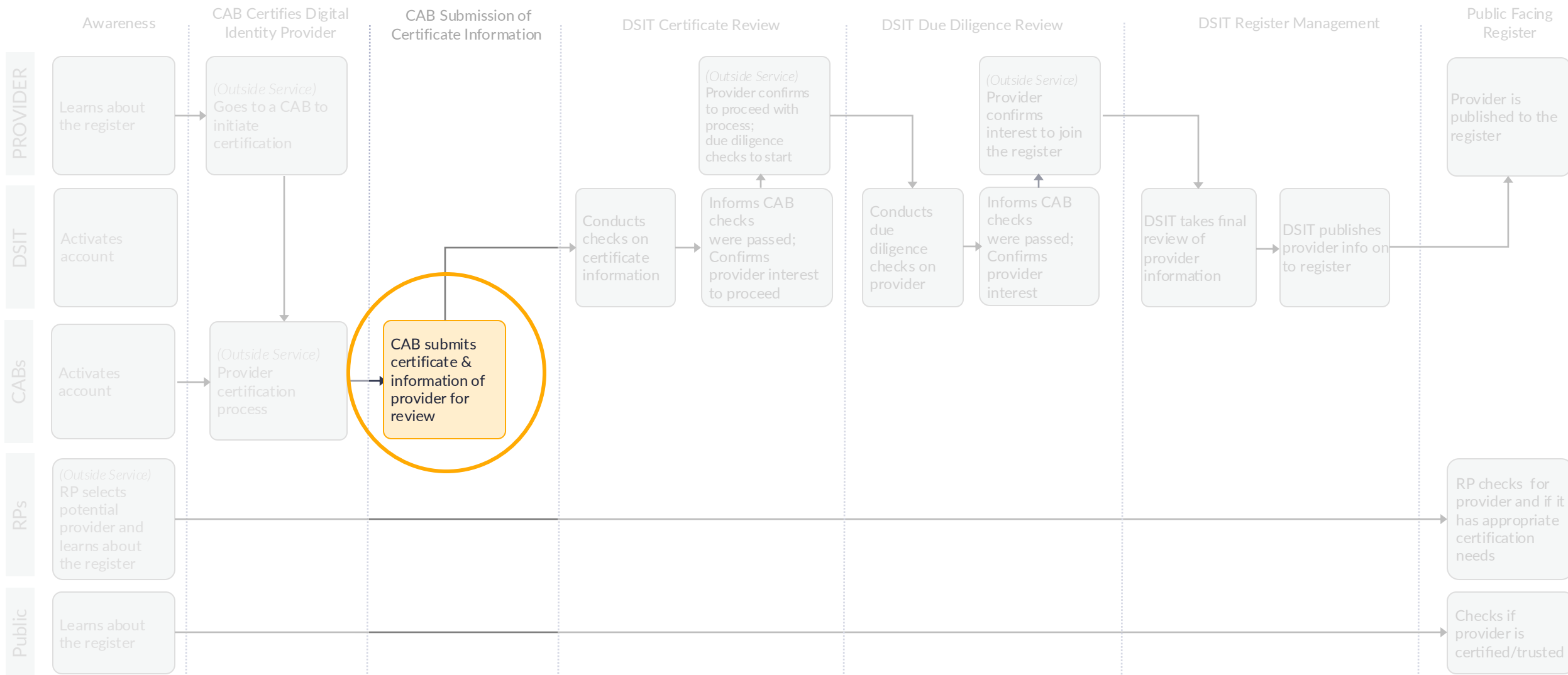
**Unhappy paths don't need to fit
the high-level journey**

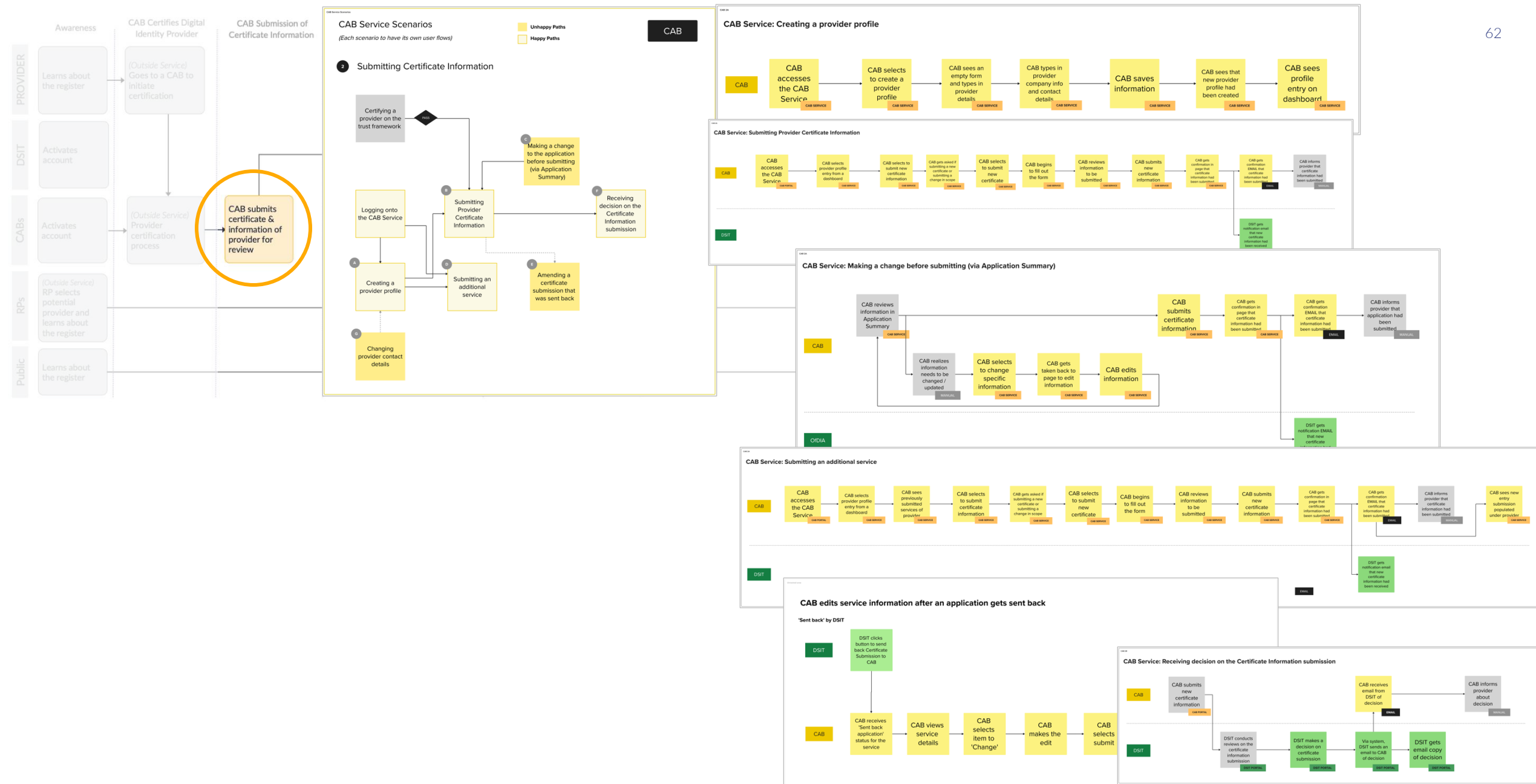
User journeys are not always linear

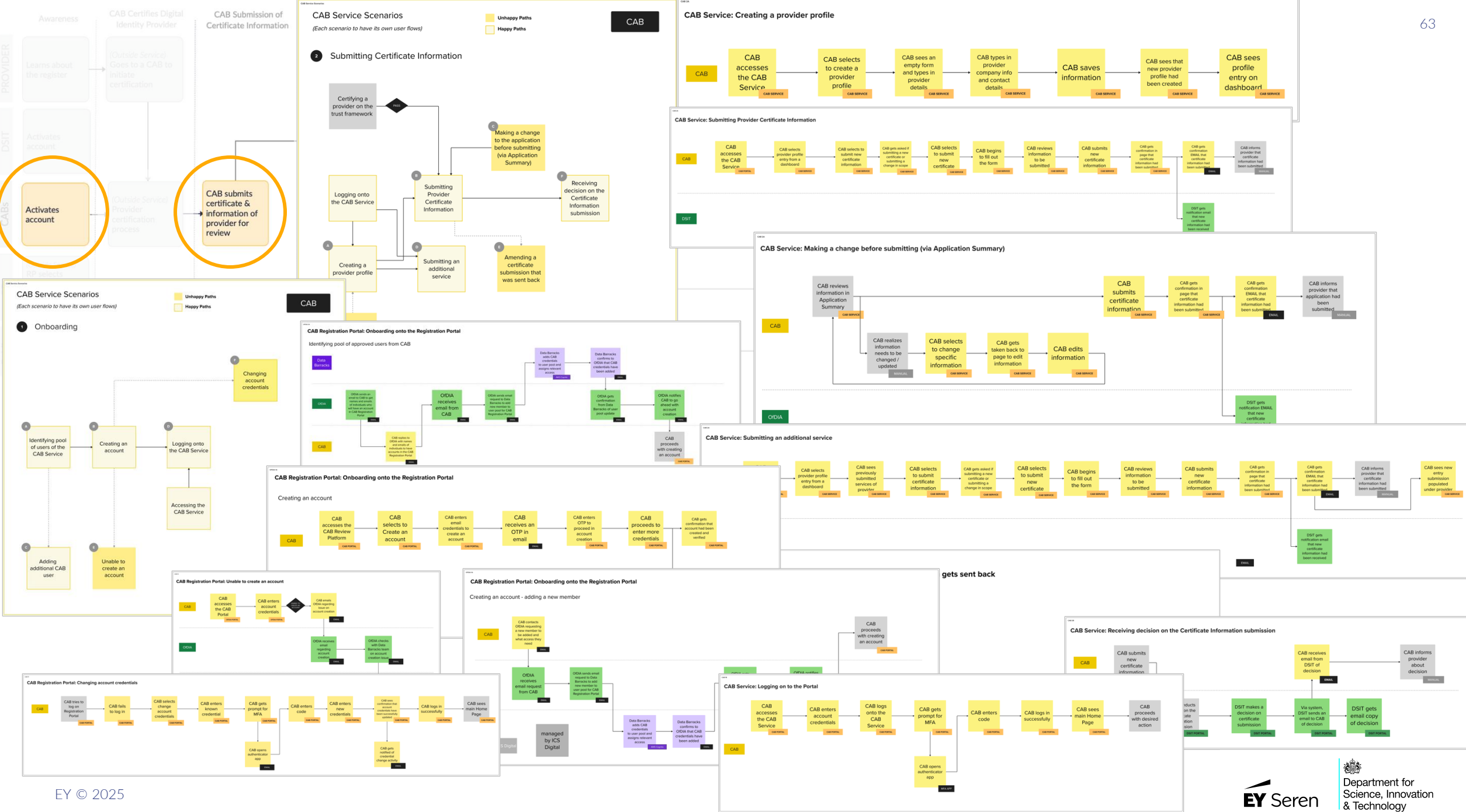


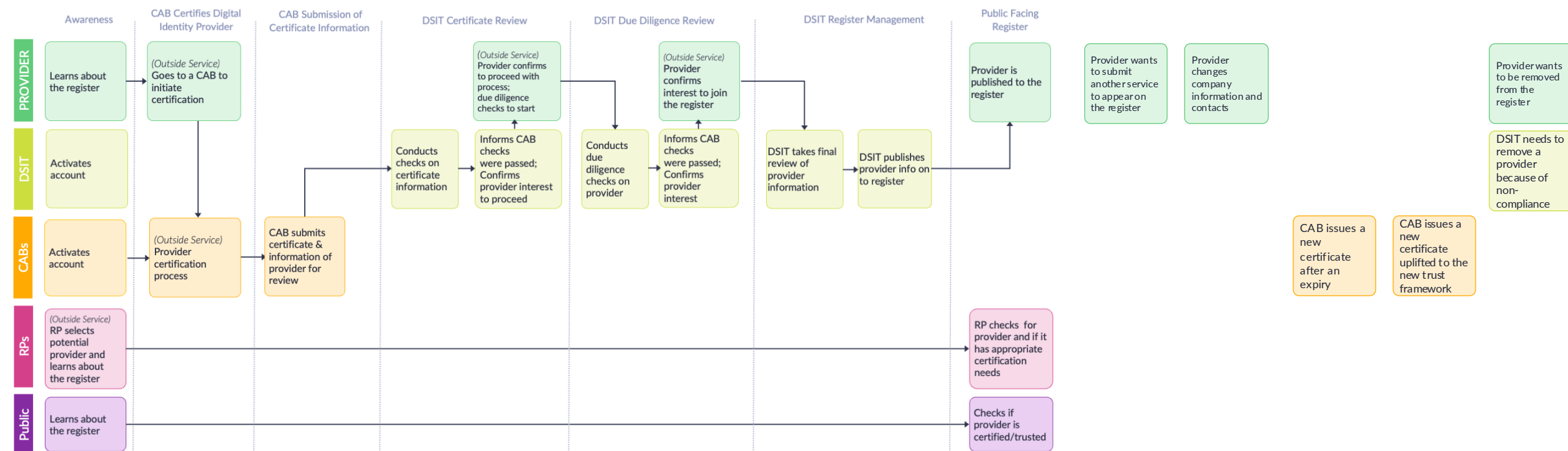
High-level journey to get published on the DVS Register





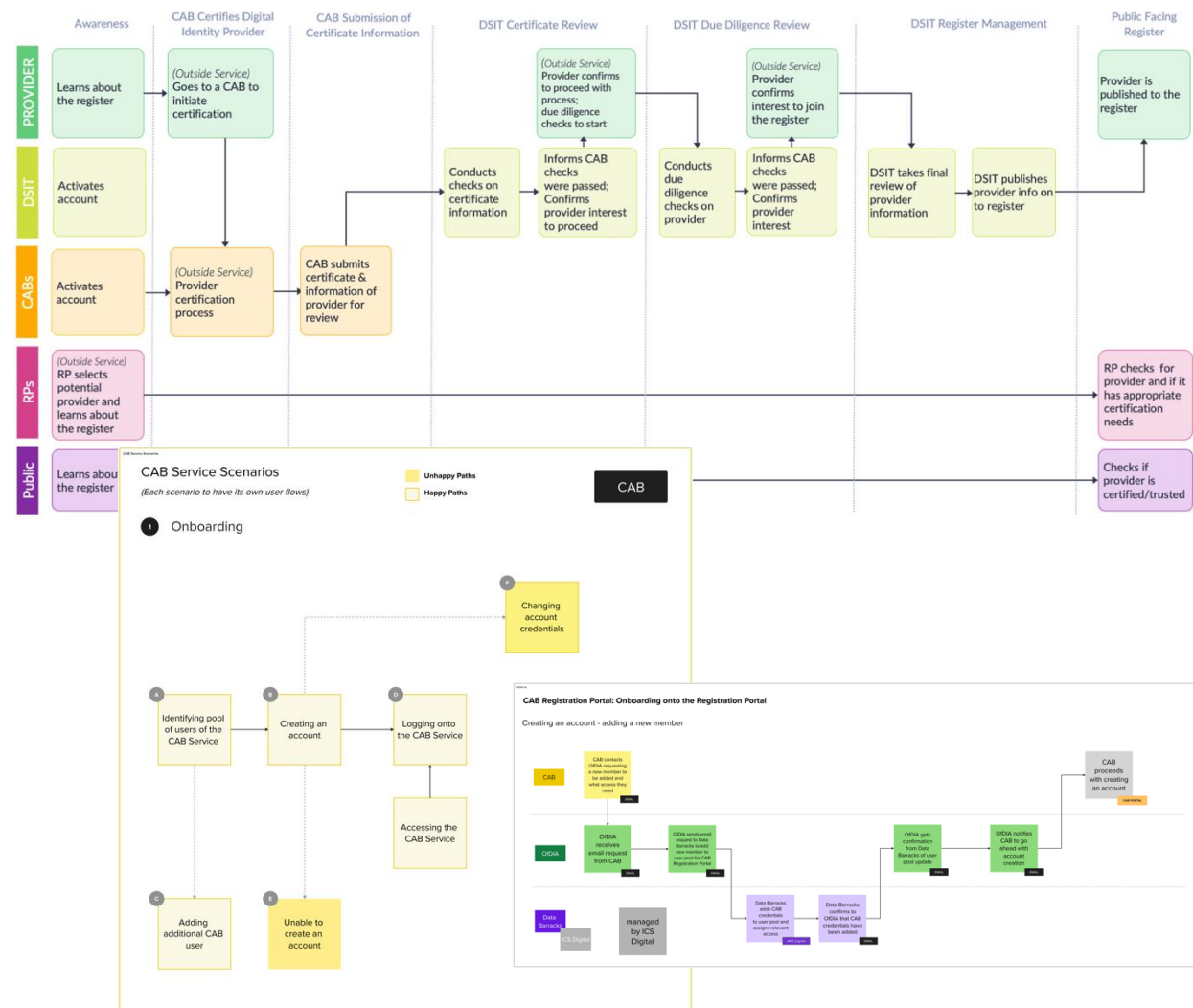






Documentation helps navigate changing contexts

Document through user flows to tease out possibilities



Document through articulating and writing down assumptions to get everyone on the same page

2i check Rules and Principles

DSIT Certificate Review

DSIT Certificate Review

Validity and Scope of Certification

- To ensure that the information in the Provider certificate submitted by the CAB:
 - 1) matches the guidelines set out by DSIT or by the certification scheme
 - 2) matches the information submitted in the Register Application
 - 3) matches the information in the certificate, as defined by a template used by DSIT internally

What is being checked during Certificate Review

Availability of required documents and information

- Whether the CAB has attached certificate
- Whether the CAB has filled out all the information required in the application that will be published on the register

Consistency between submitted information and information on the certificates

- Whether the information in the certificate match the information in the application
- Whether the information on the certificate match the template provided by DSIT

Consistency between the guidelines set out and the certification scheme requirements

- Whether the information in the certificate matches the guidelines of the trust framework

Certificate Review

- Purpose**
 - Conduct deep review on the certification of DIP
 - Achieve initial recommendation regarding the application

- Expertise / Skills required**
 - Knowledge of terms within the UKDATT

Threats

- At this stage, the strongest insider threat is when a CAB colludes with a civil servant. However, for this to happen, there are many instances that need to work perfectly (so very unlikely)

Reviewer Responsibilities

- the individual who sees the application made by the CAB regarding the Provider's certification
- reviews the application based on availability and consistency of submitted information and documentation, as well as consistency with the UKDATT guidelines and certification schemes
- may provide comments and feedback either on an item-by-item basis or on a general application basis
- makes an overall assessment of the application, gives the final approval / rejections – thereby completing the DSIT review of the certificate

Layer of Checks

No 2i check needed on the certificate review and publishing

DSIT is the 'second eye' in this instance, with the CAB being the first. This is because DSIT is essentially reviewing the information that was submitted by the CAB for publishing onto the register.

The reviewer can go ahead approve the application without a second eye looking at the assessment because:

1. All the risks have been pushed and frontloaded at the beginning
2. Any error would occur with the CAB inputting data and the cert review
3. The 'Publish' step should safeguard the risk and act as the 'third-eye'

Assessing the consistency of information between certificate and the submitted information by CAB is an objective process and it is easy to spot inconsistencies

Other details

Updates on the email address, website, phone number do not need a 2i check.

Updates on the scope of certification need a 2i check (the review functions like a typical certificate coming through the portal)

Notes:

*A product can be both a solution, a service, or a process.

1) It's possible for a provider to have one or multiple products/ services that it wants to get certified.

2) A product/service can do either just one role type or multiple role types

3) For each product/service, one trustmark will be provided

4) The ability of Schemes are not relevant to the trustmark being released

Example:

Provider has multiple services that it has certified
 - App Service (one trustmark)
 - ID System (one trustmark)

Register Management

Office for Digital Identities and Attributes Review Portal

PURPOSE
Last step to check provider information and publish a provider info on the register

This section will cover 3 things:

- publishing
- updating provider information
- offboarding/removal

Publishing
Publishing a provider for the first time on the register
 • Publishing an additional service

Updating provider information
 • When a provider changed its contact details (e.g. public contact email, phone number, email address)
 • When a provider needs to add any: a role type, an identity profile, or a supplementary scheme
 • When a provider is certified to a new version of a trust framework

Offboarding
 • Removing a provider
 • Removing a supplementary scheme
 • Removing a service

RE: Removal flows from DVS Register

DL Dias, Laura (DSIT)
To: [Redacted]
Cc: [Redacted]

OFFICIAL

This message is part of a tracked conversation. Click here to find all related messages or to open the original flagged message.

Thank you for your email and your patience with us. Please see our thoughts on your queries below.

21-day removal

- To confirm, your understanding in relation to clause 51 is correct; clause 41(5) states that "the period specified for making written representations must be a period of *not less than 21 days* beginning on the day on which notice is given". Therefore, you have discretion to consider whether a longer time frame would be appropriate. Clause 51(3)(c) enables us to specify in the information notice (we think this is what you're referring to when you say "determination") the time frame within which, or date by which, information must be provided. A time limit isn't set out on the face of the legislation, and so we have discretion to set the time period for the information requested to be provided. If the person doesn't provide the information within that time frame, we then warn of removal under clause 41 and have to provide a minimum of 21 days to make representations. It could be longer but not shorter. **This is helpful to know we can take a discretionary approach to the number of days given (as long as it is a minimum of 21 days) and that we should specify this in the information notice. In my original email I was referring to the determination that SoS will publish which will outline the application process to the register. The information notice seems like a more suitable medium to communicate this information with the provider.**
- We will consider the position in relation to removal under clause 41 for failure to comply with the trust framework, supplementary schemes and on grounds of national security once we have received the additional flows relating to clause 41. However, it is worth noting that point relating to the 21 days being a minimum applies to all instances of removal under clause 41. **Noted that in all Clause 41 scenarios 21 days is always the minimum number of days, and never the maximum. We are currently working with the wider team @Smith, Charlie (DSIT)@Shentall, Eilery (DSIT)@Domzalska, Sophia (DSIT) to develop these flows and we will share the full process flows when we have them.**

Reply Reply All Forward

Wed 15/01/2023 13:28

Closing the Loop

Rules and Principles

Purpose of Closing the Loop

Confirmation of interest to be part of the register
To ensure that the Provider agrees to be part of the register, as a first confirmation

Notification to the Provider that they will soon be published onto the register
To ensure that the Provider is aware that their information will be updated or published onto the register

CONTENT

The 'opening of the loop' starts when the DIP submits its information in pre-registration to DSIT. After it has gone through and passed company checks by DSIT, certification by CAB, and certificate review by DSIT, the DIP information is ready to be published but it would need to do a first confirmation of this interest.

This presents benefits so the DIP knows when they'll be published and have a degree of control of the timeline for when their information will be published.
At this moment, there is no legal requirement for the closing the loop to happen and be implemented (as there is no conclusive legal advice from lawyers).

Instances required for the Provider to close the loop

CORE Rule:
Everytime a CAB submits information about a DIP, the DIP needs to close the loop.

Instances

- 1) At the first instance when the provider is about to be published onto the register for the first time
and
- 2) for any instance that the provider needs to have its information updated on the register which includes:
 - When adding another service certified
 - When changing the scope of the certification for a service that was already published previously
 - When adding information when the Provider gets certified on a new version of the trust framework

What 'loop' does the DIP close

For instances when the DIP is currently published and has another service that it wants to add, the DIP only confirms for the new information that is being added on its profile which, in this case, is the additional service that is about to be published.

The DIP doesn't need to confirm again for information that has already been published on the register.

Document through
a running decision
log to avoid losing
important
information

Decision Log

Search for tools, help, and more (Option + C)

Insert Share Page Layout Formulas Data Review View Help Draw

Trustmark generation

Journey	Area	Decision	Rationale	Follow-up Actions	Responsible	Team Approved	JP Approved	Carol Approved	DD Approved	Doc
cal	DSIT Portal	Account	OIDIA Account Creation: OIDIA members will create an account by entering username and password. But only a restricted list of email addresses/OIDIA members are approved to create an account on the OIDIA Review Platform	Having a restricted list of email addresses/OIDIA members who can create an account will ensure security/controlled access of the platform	Policy & Delivery Team	Yes	Yes	Yes	Not required	
cal	DSIT Portal	Login	OIDIA Account Login: Multi-Factor Authentication - OIDIA will be required to complete MFA when logging in	MFA for extra layer of security	Tech Team	Yes	Yes	Yes	Not required	
cal	DSIT Portal	Account	OIDIA Account Unlink: When creating an account, OIDIA members will enter an email address and receive an OTP to the email address provided to confirm their identity, and then be able to create the password and complete account creation. This OTP is email link provided	Receiving OTP during account creation as a way to verify account and identity	Tech Team	Yes	Not required	Not required	Not required	
cal	DSIT Portal	Notification Email	There will be email notifications to OIDIA of approval and rejection on public interest check applications Note: updated 25/07 by RP to use updated language	Activities such as approval and rejection tracked for audit trails and security purposes	Tech Team	Yes	Not required	Not required	Not required	
ss	Trustmark	Trust mark provision will be included in MVP	To be used on websites as an easy way for DPs to showcase they are trusted by GOV. It is one of the main incentives for a provider to join the DVS Register	Confirm requirements with Gratum	Delivery Team	Yes	Yes	Not required	Not required	Verbal ask an
anc	Trustmark	Trustmark Number	Trust mark number will be six digits and sequential, in order of companies joining the DVS Register	Trust mark number's priority is user-friendly rather than security. Building in truly random org numbers into the system is technically complex – and we suspect it's of marginal benefit in terms of user need	BA's and Tech Team	Yes	Yes	Not required	Not required	Email source
ph	Trustmark	Trustmark	POST-MVP: DPs should be notified that they will receive a trust mark following successful publication to DVS register during the pre-assessment process	To incentivise applications for the DVS register	Delivery Team	Yes	Not required	Not required	Not required	
ph	DSIT: Public interest checks	Notification Email	The person filing out the OIDIA assessment form (and the application sponsor, if details are provided) receives a notification when an application gets submitted/approved/rejected	To ensure clear communication over the application outcome	Delivery/Tech Team	Yes	Not required	Not required	Not required	
cal	DSIT Portal	Roles and Permission	OIDIA Platform - For MVP, all roles who are approved to create an account in the OIDIA platform will be having the same level of rights and permissions	To ensure clear communication over the application outcome	Service Design / Tech Team	Yes	Not required	Not required	Not required	
cal	CAB Service	Roles and Permission	CAB Service - For MVP, all roles who are approved to create an account in the CAB platform will be having the same level of rights and permissions	Easier to build equal level of rights and permissions for MVP. This can be detailed/updated later on	Service Design / Tech Team	Yes	Yes	Not required	Not required	

Beta TAGS Alpha Decision Log Sheet2 v2 Beta Approval Tracker +

Opportunity for further collaboration and creativity

Blending user-centered design with policy

NOT always
↗
User needs are at the center

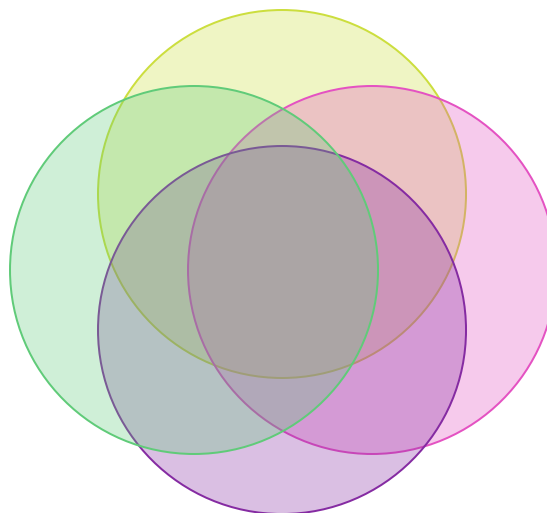
Design facilitates the weaving different priorities and considerations

USER NEEDS

Does it solve / address user needs?

LEGISLATION REQUIREMENTS

*Does it meet the requirements set
out in the legislation?*



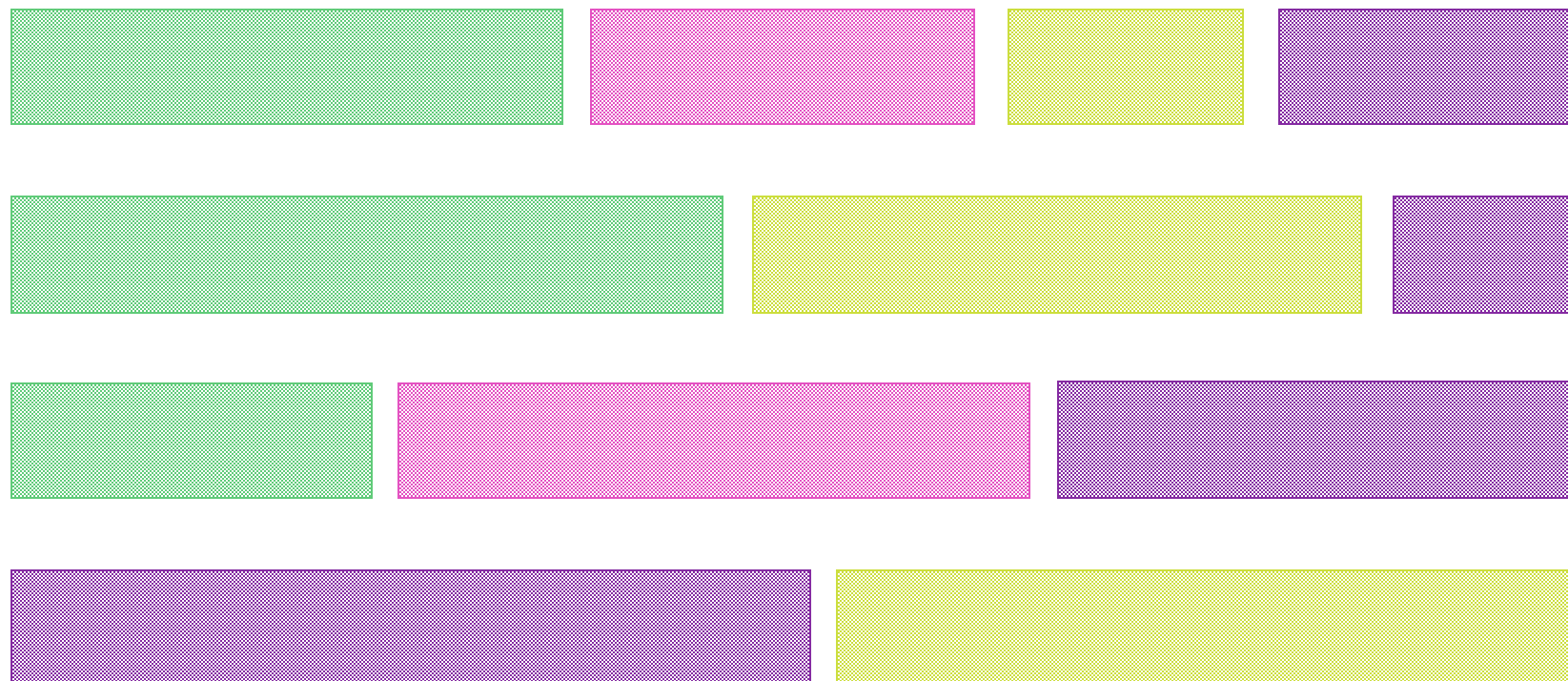
SECURITY CONSIDERATIONS

Is the service safe and secure?

POLICY AND BUSINESS PROCESS

*Does it meet or require internal
policy and business process?*

Balancing
requirements
looks different
each time



■ Legislation Requirements

■ Security Considerations

■ User Needs

■ Policy and Business Process

Think about services that you've developed...

In your rough estimate, what's the mix or balance of requirements you ended up with?

For example:

65% Legislation requirements

15% Security

10% User needs

10% Policy and Business Process

Case Study:

Designing the public register

BETA Email us at di.register.enquiries@dsit.gov.uk with any questions about using the service.

Register of digital identity and attribute services

Important

This is a new service and some records are still being updated.

You should check the expiry date for each certificate of conformity to confirm that the service is still registered. You can also [access the previous list of certified digital identity and attribute services](#) to view an up to date list of registered services.

Last updated 18 June 2024 — [See all updates](#)

Search for a service provider or service

Search

Clear search

Filters

Role types

- ☐ Identity
- ☐ Attribute
- ☐ Orchestration

Supplementary schemes

- ☐ Right to Work
- ☐ Right to Rent
- ☐ Disclosure and Barring Service

Apply filters

Remove filters

Showing 1 - 20 of 43 results

[Southforce UK LTD](#)

Trading name: Southforce Limited

Service: Identityface

Role types: Identity, Attribute
Supplementary schemes: Right to Work
Address: 85 Great Portland Street, London, W1W 7LT, United Kingdom

[Arlo Digital ID](#)

Trading name: Arlo

Service: VerifyID

Role types: Identity, Attribute
Address: 74 Park Avenue, Cambridge, CB21 8XG, United Kingdom

[Profile Proof](#)

Trading name: Swiftie

Service: Proff App

Role types: Identity, Attribute
Supplementary schemes: Right to Work
Address: 1989 Summer House, London, TT22 1PD, United Kingdom

Service: SecureCheck

Role types: Orchestration
Supplementary schemes: DBS
Address: 1989 Summer House, London, TT22 1PD, United Kingdom

Service: Check App

Role types: Attribute
Supplementary schemes: Right to Rent
Address: 1989 Summer House, London, TT22 1PD, United Kingdom

BETA Email us at di.register.enquiries@dsit.gov.uk with any questions about using the service.

< [Back](#)

Southforce UK LTD limited

Last updated 26 June 2024

Trading name: Southforce Limited

Basic information

Public contact email	solutions@southforcelimited.com
Telephone number	07532167283
Website address	www.southforcelimited.com

Service details: Online identity assurance

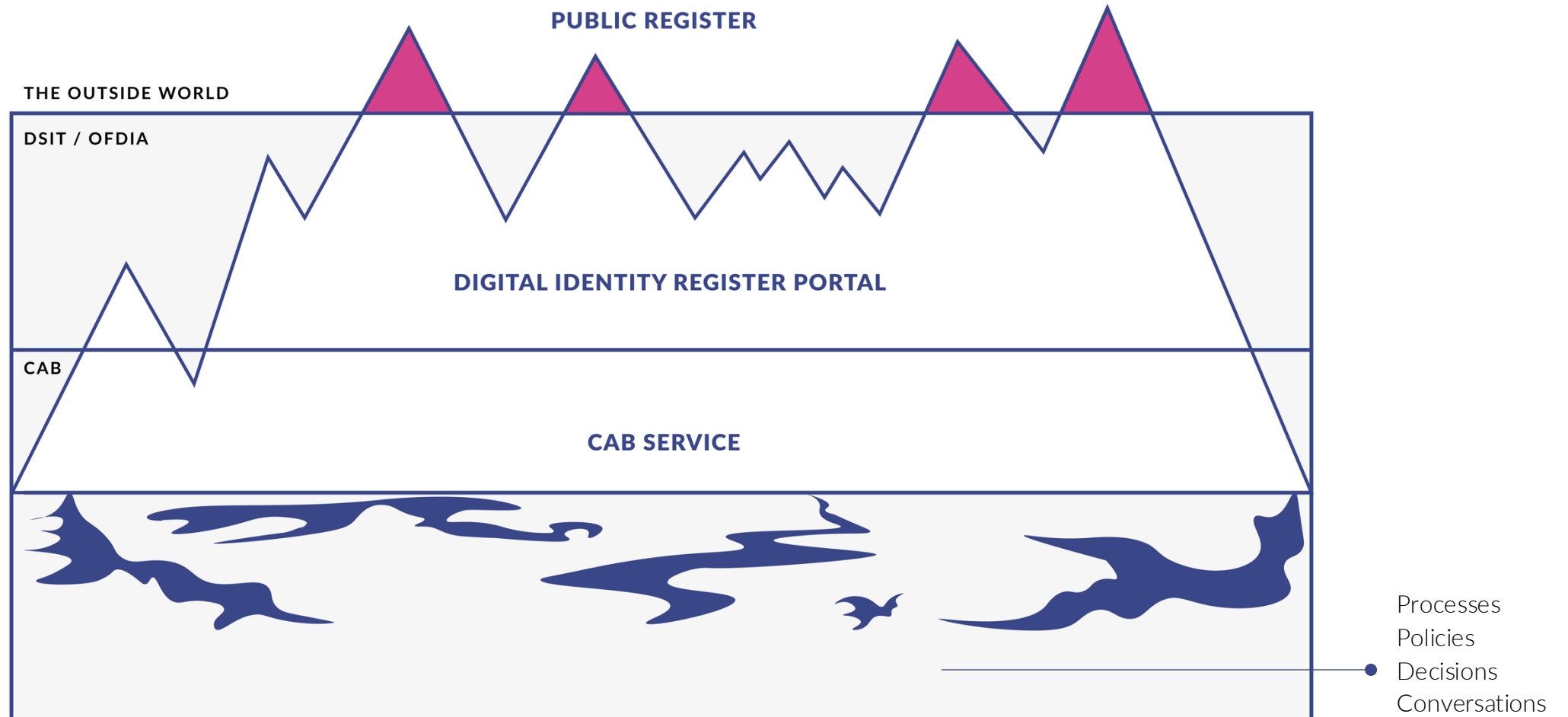
Name of service	Identityface
Company address details	85 Great Portland Street W1W 7LT London United Kingdom
Roles certified against	Identity Service Provider (IDSP) Attribute Service Provider (ASP)
GPG44 quality of authenticator	Medium High
GPG44 level of protection	Medium
GPG45 identity profiles	L1C H2C V1D
Supplementary schemes	Right to Work
Date of issue	21 October 2024
Date of expiry	21 October 2026

Explore the topic

[Role type](#)

[Identity profiles](#)

[Supplementary schemes](#)



Adaptation of [Tim Paul's diagram about forms](#)

GOV.UK Conformity Assessment Body Service Sign out

BETA Email us at digital.identity.register@dsit.gov.uk with any questions about using the service.

< Back

Check your answers before submitting your information

Route for complaints, issues, and feedback about the service

Service details	
Name of service	Identityface Change
URL link to the service	www.yourcompanyexpress.co.uk Change
Company address details	5126 N Ravenswood Ave Unit 8 Chicago Illinois 60640 United States Change
Roles certified against	Identity Service Provider (IDSP) Attribute Service Provider (ASP) Orchestration Service Provider (OSP) Change
GPG44 quality of authenticator	Medium High Change
GPG44 level of protection	Medium Change
GPG45 identity profiles	L1C H2C VID Change
Supplementary schemes	None Change
Service provider's certificate of conformity	Certificate-DateOfIssue-TradingName-ServiceName.pdf Change
Date of issue	11 June 2023 Change
Date of expiry	11 June 2026 Change

! If DSIT approves this submission, the information you will be publicly available.

Submit

Determined by OfDIA Certification team as information that should be displayed to the public

GOV.UK Conformity Assessment Body Service Sign out

BETA Email us at digital.identity.register@dsit.gov.uk with any questions about using the service.

< Back

Service 1 details

Ability to amend service or provider record

[Submit a new certificate](#)

Service 1 details	
Name of service	Identity guard
Publication date	10:24 am; 1 Feb 2024
Status	Published
URL link to the service	www.yourcompanyexpress.co.uk
Company address details	5126 N Ravenswood Ave Unit 8 Chicago Illinois 60640 United States
Roles certified against	Identity Service Provider (IDSP) Attribute Service Provider (ASP) Orchestration Service Provider (OSP)
GPG44 quality of authenticator	Medium High
GPG44 level of protection	Medium
GPG45 identity profiles	L1C H2C VID
Supplementary schemes	None
Service provider's certificate of conformity	Certificate-DateOfIssue-TradingName-ServiceName.pdf
Date of issue	11 June 2023
Date of expiry	11 June 2026

GOV.UK Conformity Assessment Body Service Sign out

BETA Email us at digital.identity.register@dsit.gov.uk with any questions about using the service.

< Back

Before you submit a new certificate for this service

Context setting so service users are well-informed and prepared

You should continue with this certificate submission if you are submitting a new certificate for an existing service. This could be for one of the following reasons:

- The previous certificate for this service has expired or is expiring soon
- The scope of the certification for this service has changed and a new certificate is required
- This service was previously certified under a version of the trust framework which is no longer valid

If the certificate is for a different service, or if the service details have changed significantly, you should create a new service submission for this certificate.

Continue

Determined by OfDIA team as criteria for submitting a new certificate

CAB Service

DSIT Portal

GOV.UK

Digital Identity Register Portal

Sign out

BETA

This is a new service – your [feedback](#) will help us to improve it.

< Back

Part 1 of 2: Certificate validation

Service provider	Service name	Conformity Assessment Body	Role type	Time submitted (UTC)	Review status	Days left to complete checks
Ario Digital ID	VerifyID	SQB	Identity	10:24 am; 1 Feb 2024	In review	1 day

Certificate validation

In this section, you will need to review the certificate submitted by the Conformity Assessment Body (CAB) to check whether it contains the correct information and whether the information about the service is consistent with certification scheme requirements.

Instructions for completing the certificate validation

1. Begin by downloading the 'Provided certificate of conformity' submitted by the CAB. Open the certificate document for your review.

2. Return to this page to compare the certificate against the statements below.

3. For each category, pay attention to the individual items or entries to confirm their accuracy. Please select 'Correct' if the statement is true and 'Incorrect' if the statement is false. You must enter comments or notes in the text area at the bottom of the page.

4. If you wish to submit your review at a later time, you can select the 'Save as draft' button located at the bottom of the page. You must have completed all sections before saving.

5. Once you have verified all items, scroll down to the bottom of the page and click the 'Continue' button to proceed to the next page where you must complete the information match.

Context setting so service users are well-informed and prepared

Provided certificate of conformity

Download the certificate of conformity provided by the CAB to check that the certificate meets the requirements in the statements below.

Certificate-150324-Northrow-Remote Verify

PDF, 19.5 KB, 1 page

This file may not be suitable for users of assistive technology.

Download certificate of conformity

General

Logos and certificate number

The certificate contains the following:

- UKDIATF logo
- CAB logo
- certificate number or other unique identification

☒ Correct

☐ Incorrect

Conformity Assessment Body details

The certificate contains the following:

- name of the CAB
- address of the CAB

☒ Correct

☐ Incorrect

Service provider details

The certificate contains the following:

- registered name of the service provider
- trading name of the service provider (if applicable)
- address of the service provider

☒ Correct

☐ Incorrect

GOV.UK

Digital Identity Register Portal

Sign out

BETA

This is a new service – your [feedback](#) will help us to improve it.

Home > Register management

Register management

Service provider	Publication status	Date and time of provider agreement to publish (UTC)	Conformity Assessment Body	Services
TrustKey	Removal requested by CAB	1 Mar 2024; 10:24 am	Canton	VerifyID Digital credential validator
VerifyGlobe	Ready to publish	2 Mar 2024; 10:24 am	ABC	Remote verify
Authenticator Limited	Ready to publish	3 Mar 2024; 10:24 am	SQB	Tenant eligibility checker
IDkey	Ready to publish	5 Mar 2024; 10:24 am	Canton	Online identity assurance Digital credential validator
IdentityFace	Ready to publish	8 Mar 2024; 10:24 am	ABC	Tenant eligibility checker
Southfort Limited	Awaiting removal confirmation	1 Mar 2024; 10:24 am	Canton	Remote verify
Anchortrust	Published	2 Mar 2024; 10:24 am	ABC	Credential advisor Key analyser Identity check ID analyser Online identity assurance
Trustfort	Published	3 Mar 2024; 10:24 am	SQB	Tenant eligibility checker
Pacific West Data	Published	5 Mar 2024; 10:24 am	Canton	IDTrust Credential validator
ID Pai	Published	8 Mar 2024; 10:24 am	SQB	Credential advisor Key analyser Identity check ID analyser Online identity assurance
UK Anchor	Removed from register	2 Mar 2024; 10:24 am	Canton	Tenant eligibility checker
Ario Digital ID	Removed from register	3 Mar 2024; 10:24 am	ABC	Tenant eligibility checker Online identity assurance Digital credential validator
JFG Group Limited	Removed from register	3 Mar 2024; 10:24 am	SQB	Tenant eligibility checker

Determined by DSIT Data Retention policies

Determined by OfDIA team as criteria for evaluating a certificate

Legislation Requirements

User Needs

Security Considerations

Policy and Business Process

EY © 2025

EY Seren

Department for Science, Innovation & Technology

80

Contents

1. Introduction
2. What this means for employers and landlords
3. What IDSPs become certified against
4. How IDSPs become certified
5. Certification bodies
6. List of certified IDSPs
7. Frequently asked questions
8. Contact details

 Print this page

6. List of certified IDSPs

A list of certified organisations can be found in the table below. This table will continue to be updated as organisations are certified.

Name	Address	Email Address	T	N
Yoti and Post Office EasyID	6th Floor 107 Leadenhall St London EC3A 4AF	certified@yoti.com		N
Hooyu Limited, A MiTek Company	Fora, 180 Borough High Street, London, SE1 1LB, United Kingdom	info@hooyu.com		N

Arissian Ltd	Basepoint Centre, Bromsgrove Technology Park, Isidore Road, Bromsgrove, Worcestershire, B60 3ET, United Kingdom	info@arissian.com	+	3
--------------	--	--	---	---

Guidance

2025-02-06 - UK DIATF certified services

Updated 6 February 2025

[Download CSV 13.7 KB](#)

Name	Certified against the Right to Work supplementary scheme	Certified against the Right to Rent supplementary scheme	Certified against the Disclosure and Barring Service supplementary scheme	Trust framework version	Certification expiry date	Certificat
Keesing Reference Systems B.V.	Yes	Yes	No	Beta 0.3	08/01/2027	https://ac-reference-
Due Diligence Checking Limited	Yes	No	Yes	Beta 0.3	08/01/2027	https://ac-diligence-
mypensionID Limited	Yes	Yes	Yes	Beta 0.3	20/12/2026	https://ac-professor
Target Professional Services (UK) Limited	Yes	Yes	Yes	Beta 0.3	20/12/2026	https://ac-professor
Veridas Digital Authentication Solutions, S.L.	Yes	Yes	No	Beta 0.3	20/12/2026	https://ac-estimator
Konfir (UK) Ltd	No	No	No	Beta 0.3	13/12/2026	https://ka-clients/
Persona Identities Inc	Yes	Yes	No	Beta 0.3	13/12/2026	https://ka-clients/
Mastercard UK Management Services Limited	No	No	No	Beta 0.3	12/12/2026	https://ac-assurance-limited/

BETA Email us at di.register.enquiries@dsit.gov.uk with any questions about using the service.

Register of digital identity and attribute services

Important

This is a new service and some records are still being updated.

You should check the expiry date for each certificate of conformity to confirm that the service is still registered. You can also [access the previous list of certified digital identity and attribute services](#) to view an up to date list of registered services.

Last updated 18 June 2024 — [See all updates](#)

Search for a service provider or service

[Search](#) [Clear search](#)

Filters

Role types

- ☐ Identity
- ☐ Attribute
- ☐ Orchestration

Supplementary schemes

- ☐ Right to Work
- ☐ Right to Rent
- ☐ Disclosure and Barring Service

[Apply filters](#) [Remove filters](#)

Showing 1 - 20 of 43 results

[Southforce UK LTD](#)

Trading name: Southforce Limited

Service: Identityface

Role types: Identity, Attribute

Supplementary schemes: Right to Work

Address: 85 Great Portland Street, London, W1W 7LT, United Kingdom

[Arlo Digital ID](#)

Trading name: Arlo

Service: VerifyID

Role types: Identity, Attribute

Address: 74 Park Avenue, Cambridge, CB21 8XG, United Kingdom

[Profile Proof](#)

Trading name: Swiftie

Service: Proff App

Role types: Identity, Attribute

Supplementary schemes: Right to Work

Address: 1989 Summer House, London, TT22 1PD, United Kingdom

Service: SecureCheck

Role types: Orchestration

Supplementary schemes: DBS

Address: 1989 Summer House, London, TT22 1PD, United Kingdom

Service: Check App

Role types: Attribute

Address: 1989 Summer House, London, TT22 1PD, United Kingdom

Filter based on
address / location

Mentioned in the
Data (Use and
Access) Bill

Determined by
OfDIA as important
to communicate to
the public pre-launch

Design and look were
based on GDS patterns
and feedback from relying
parties and members of
the public, as well as
digital identity service
providers

Determined by
OfDIA Certification
team as information
that should be
displayed to the
public

Display of rankings,
reviews, logos

Display of
supplementary
scheme as part of
the bill

Determined by
OfDIA as the
undefined
ordering/sequencing
of providers
published on the
register

Display alphabetically
or based on order of
publish

Shared by relying parties and
members of the public as
priority functionalities

BETA Email us at di.register.enquiries@dsit.gov.uk with any questions about using the service.

[Back](#)

Southforce UK LTD limited

Last updated 26 June 2024

Trading name: Southforce Limited

Basic information

Public contact email	solutions@southforcelimited.com
Telephone number	07532167283
Website address	www.southforcelimited.com

Service details: Online identity assurance

Name of service	Identityface
Company address details	85 Great Portland Street W1W 7LT London United Kingdom
Roles certified against	Identity Service Provider (IDSP) Attribute Service Provider (ASP)
GPG44 quality of authenticator	Medium High
GPG44 level of protection	Medium
GPG45 identity profiles	L1C H2C V1D
Supplementary schemes	Right to Work
Date of issue	21 October 2024
Date of expiry	21 October 2026

Explore the topic

[Role type](#)

[Identity profiles](#)

[Supplementary schemes](#)

Shared by relying parties and
members of the public as
important contextual
information

Emerging principles on weaving priorities and needs



LEGISLATION REQUIREMENTS

Does it meet the requirements set out in the legislation?

- Accuracy of interpretation of the legislation



SECURITY CONSIDERATIONS

Is the service safe and secure?

- Gatekeeping stages
- Mapping and mitigation of potential risks and threats



USER NEEDS

Does it solve / address user needs?

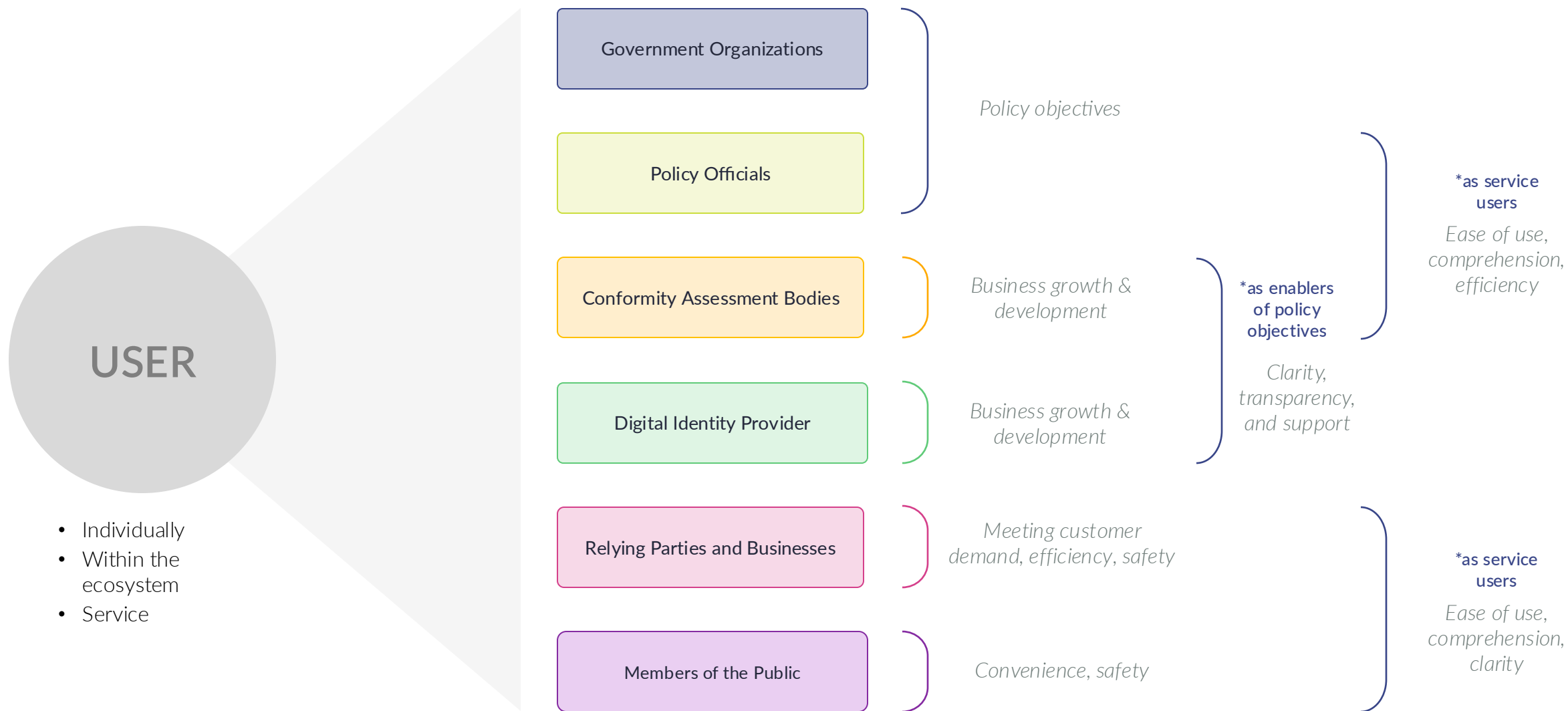
- Desirability , findability, ease of use, accessibility
- Content comprehension
- Overall experience of navigating the service



POLICY AND BUSINESS PROCESS

Does it meet or require internal policy and business process?

- Data Management and Retention
- Availability of process for managing edge cases
- Setting out documentation
- Stakeholder Management & Transition Comms
- Enforcement and Implementation



Using design and visualization for problem-solving and illustrating policy

[illegible]

Case Study:

Mapping the hierarchy of service details


GOV.UK

Conformity Assessment Body Service

[Sign out](#)

BETA

Email us at digital.identity.register@dsit.gov.uk with any questions about using the service.

[< Back](#)

Before you submit a service

Before starting your submission, check that you have all the required information and documentation listed below. If you need to save your progress while completing your submission and resume later, you can select 'Save and return later'.

You will need the following information exactly as it is shown on the service provider's certificate:

- name of service
- URL link to the service
- company address details
- type of roles certified against
- GPG44 quality of authenticator and level of protection (if applicable)
- GPG45 identity profiles (if applicable)
- supplementary schemes (if applicable)
- certificate of conformity issue date
- certificate of conformity expiry date

You will need to upload the following documentation:

- PDF copy of the service provider's certificate of conformity

Once OfDIA has approved this submission, some of the information you have provided will be publicly available on the register of digital identity and attribute services.

Continue

Redesign_DVS Regist...

A

[Log in or create account](#)



BETA

Email us at digital.identity.register@dsit.gov.uk with any questions about using the service.

Conformity Assessment Body Service

[Create new service provider](#)

If this is the first time you are submitting information about a service provider, create a new profile of the service provider details.

[View existing service providers](#)

View, update or amend profiles for your service providers and submit certificate information for new services against existing profiles.






Department for
Science, Innovation
& Technology



Certificate No.: **178251**

THIS DOCUMENT IS A MOCK-UP AND NOT A REAL CERTIFICATE.
FOR INTERNAL REFERENCE ONLY.



UKDIATF

This is to certify that:

Amicus Resolution Ltd

Trading as: Amicus

**3rd Floor, City Point
65 Haymarket Terrace
Edinburgh, EH12 5HD**

Provider

Amicus ID Version 2.2.3

Product / Service / Process → this gets the trustmark

has been assessed by TPD as meeting the requirements of the

**UK Digital Identity and Attributes
Trust Framework**

Version of TF

Beta 0.3 version

→ this will be numbered
moving forward

in the capacity of an

Identity Service Provider (ISP)

Role type

Sub Role (s): Identity Verification Services

utilizing the following identity profile (s):

M1A, M1B, M1C, H1A, H1B

Identity Profiles

for application in the following scheme(s) based on the criteria
as up to date as of the issue date:

Right to Work (Home Office)

Supplementary Scheme

The following exclusions apply:

Reusable digital identities or attributes

Delegated authority

ISSUE DATE: 11 August 2022

EXPIRY DATE: 11 August 2024

John Smith
Chief Executive Officer

Notes:

*A product can be both a solution, a service, or a process.

1) It's possible for a provider to have one or multiple products/services that it wants to get certified.

2) A product/service can do either just one role type or multiple role types

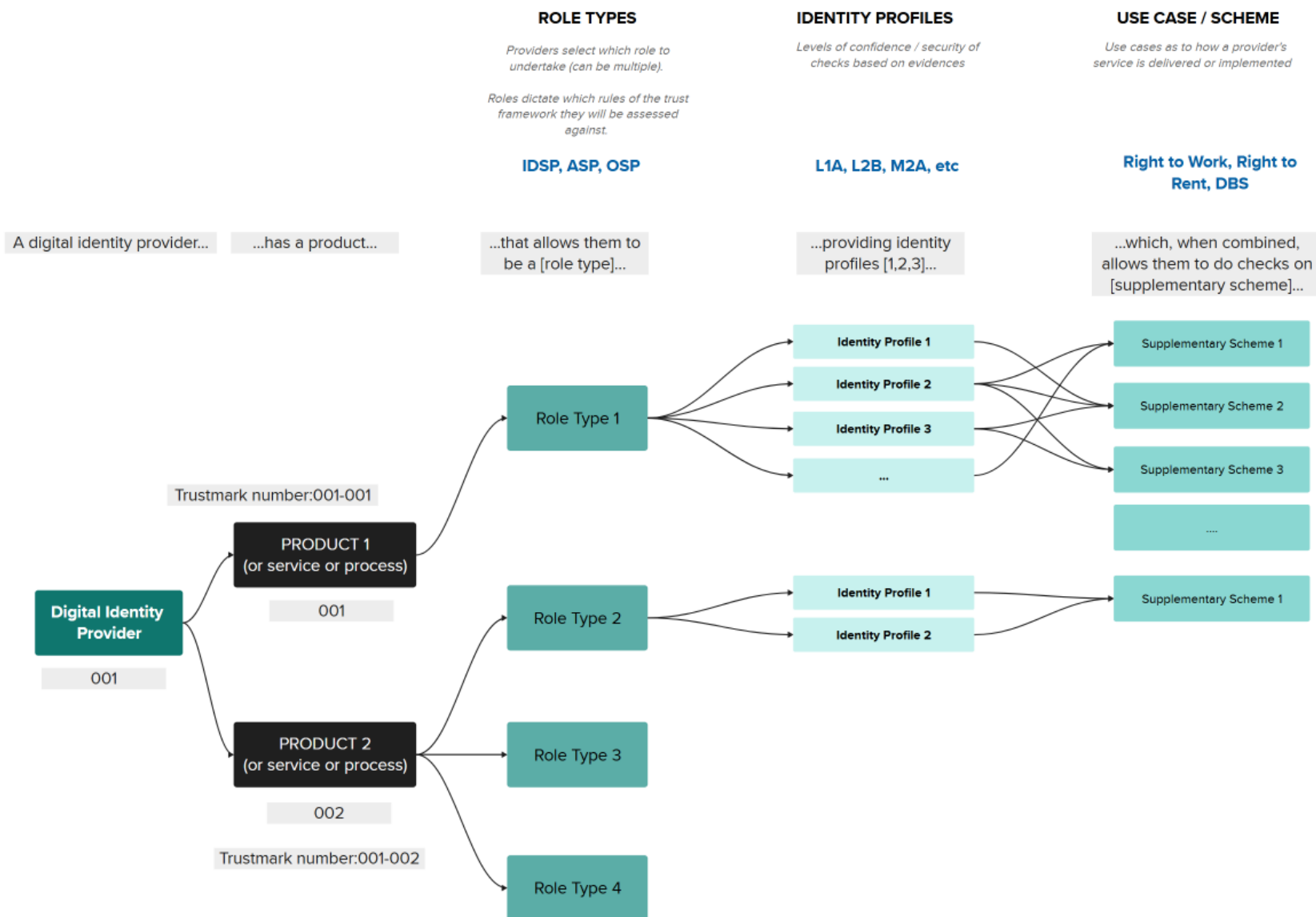
3) For each product/service, one trustmark will be provided

4) The ability of Schemes are not relevant to the trustmark being released

Example:

Provider has multiple services that it has certified

- App Service (one trustmark)
- ID System (one trustmark)



Case Study:

Visualizing certificate expiry

GOV.UK Register of digital identity and attribute services

Guidance Search the register Updates

BETA Email us at di.register.enquiries@dsit.gov.uk with any questions about using the service.

< Back

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GPG45 identity profiles	L1C H2C V1D
Supplementary schemes	Right to Work
Date of issue	21 October 2024
Date of expiry	21 October 2026

Service's certificate of conformity

PDF, 19.5 KB, 1 page
This file may not be suitable for users of assistive technology.

[Download certificate of conformity](#)

Explore the topic

[Role type](#)

[Identity profiles](#)

[Supplementary schemes](#)

GOV.UK Conformity Assessment Body Service [Sign out](#)

BETA Email us at digital.identity.register@dsit.gov.uk with any questions about using the service.

< Back

Enter the certificate of conformity issue and expiry dates

This must match the date on the certificate. The issue date cannot in the future. We do not accept certificates with an expiry date of more than 2 years and 30 days after the date of issue.

Certificate of conformity issue date
Enter the date in the format DD MM YYYY

Day Month Year

Certificate of conformity expiry date
Enter the date in the format DD MM YYYY

Day Month Year

[Continue](#)

A certificate's maximum duration of validity is 2 years and 30 days

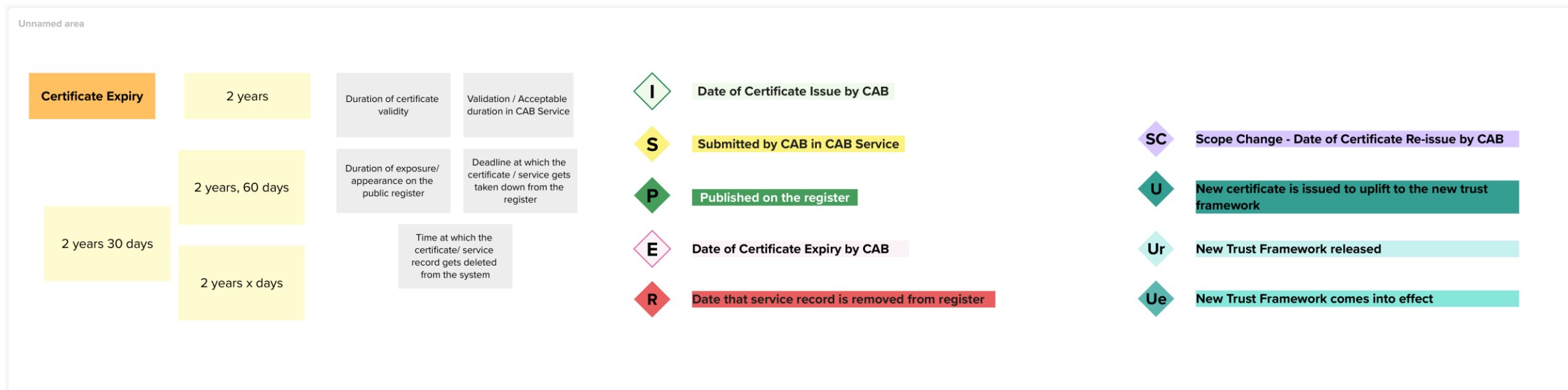
Date of Issue

Date of Expiry

October 21,
2024

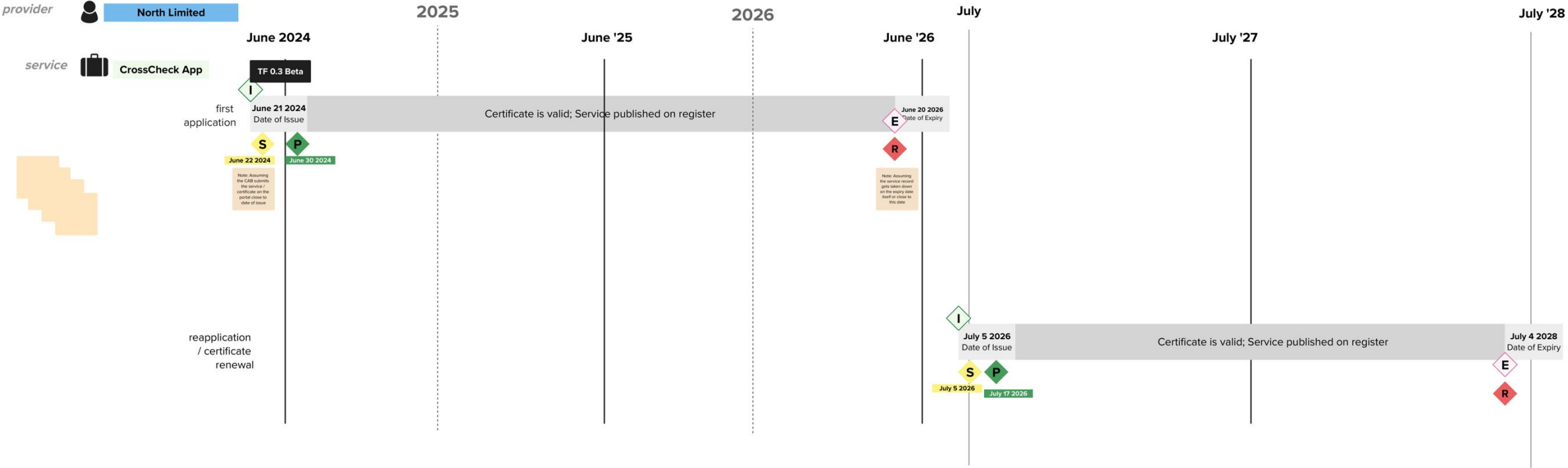
2 years

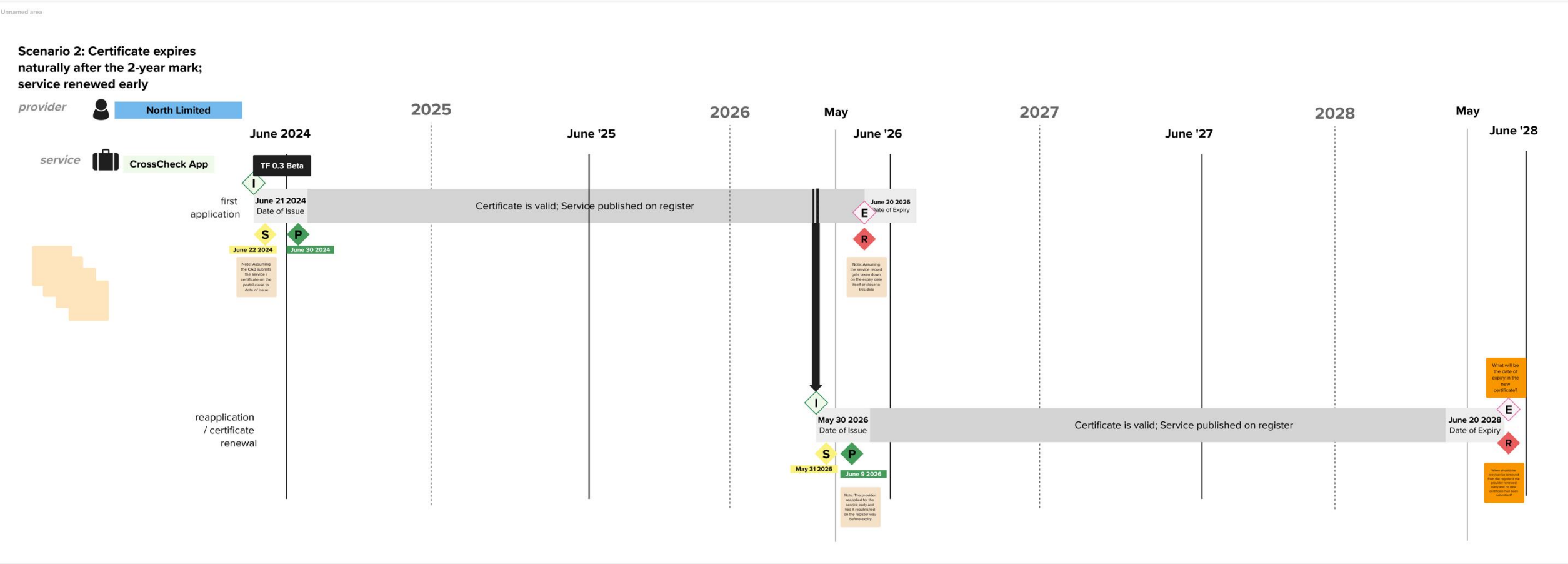
October 21,
2026



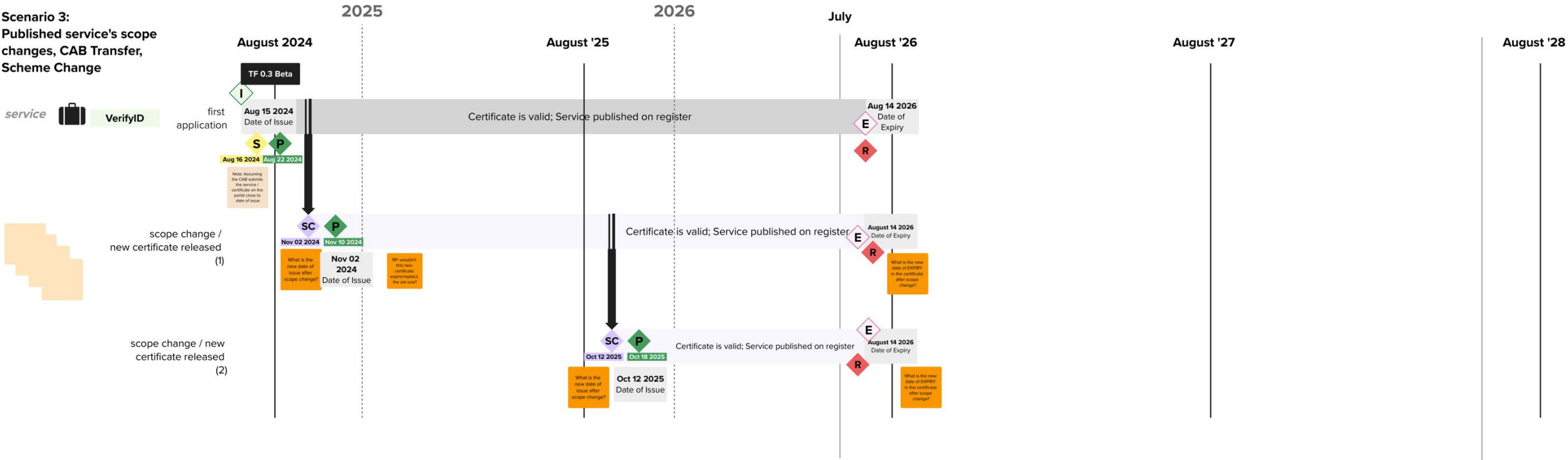
- Scenario 1: Certificate expires naturally at the 2-year mark; service renewed late
- Scenario 2: Certificate expires naturally at the 2-year mark; service renewed early
- Scenario 3: Published service scope changes; CAB Transfer; Scheme Change
- Scenario 4: Uplifting to new trust framework

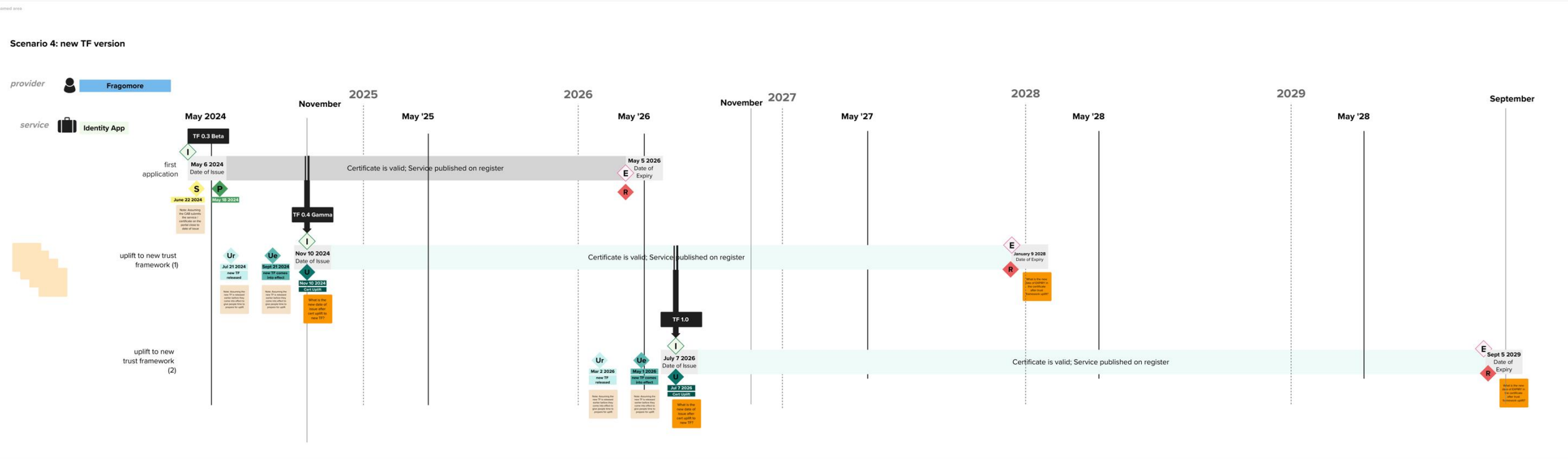
Scenario 1: Certificate expires naturally after the 2-year mark; service renewed late





Scenario 3:
Published service's scope
changes, CAB Transfer,
Scheme Change



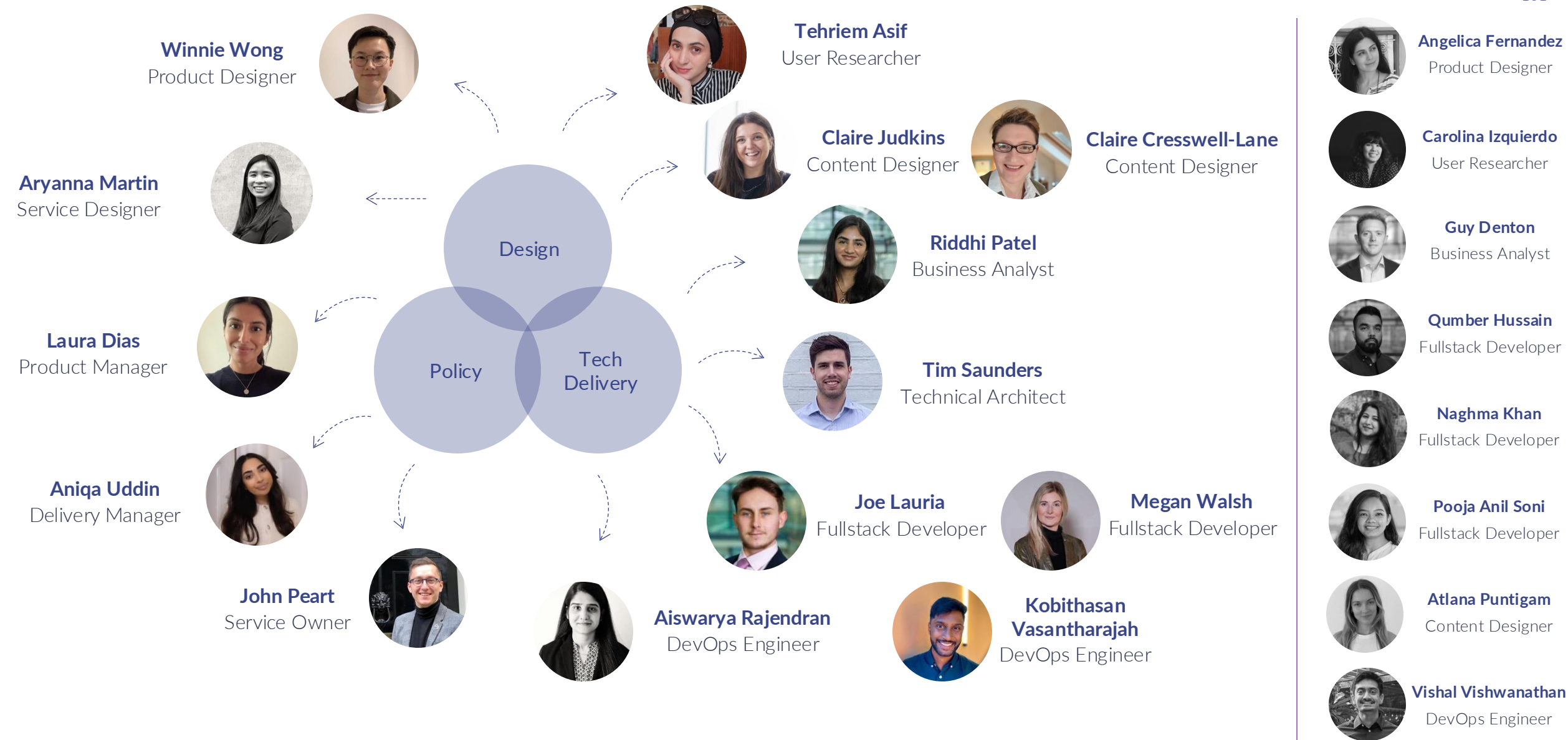


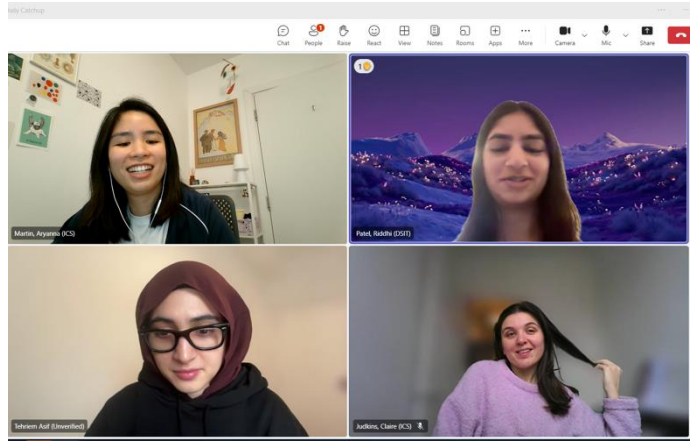
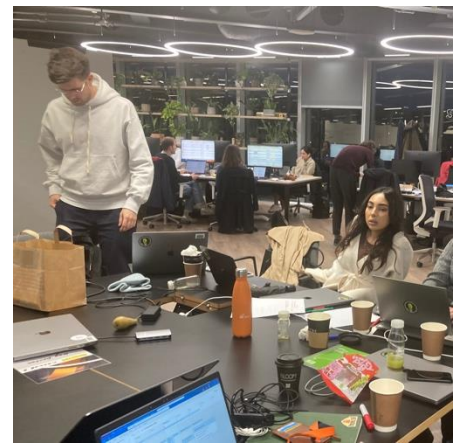
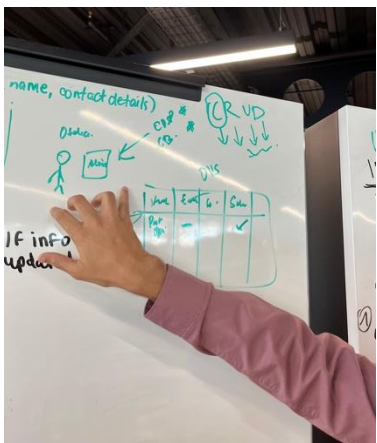
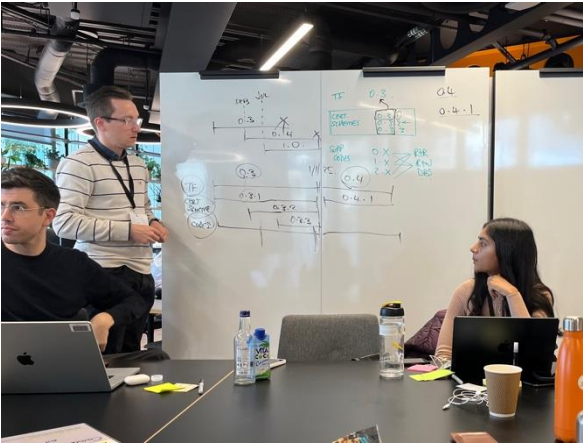
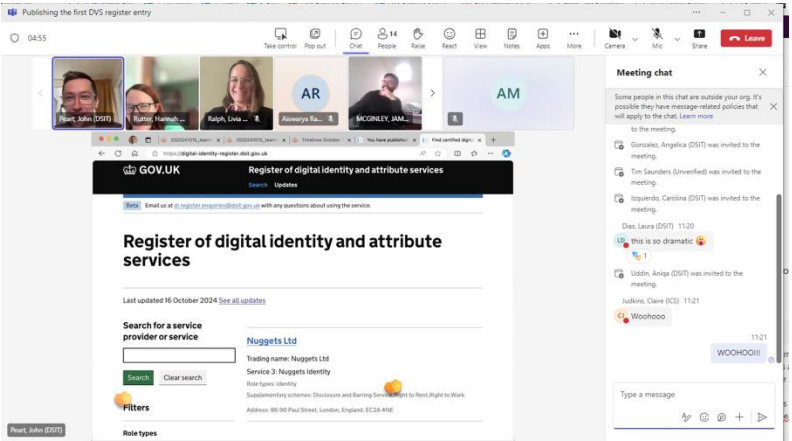
**Design and visualization tools bring a
complex policy space to life**

Takeaways

Key Takeaways

- Try and engage as early as possible in the policy process
- For designers, learn and try to understand the larger policy context
- For policy teams, share the risks that can or cannot be tolerated
- When in doubt, follow a question-driven approach and talk to as many individuals / groups as you can
- Keep recalibrating the team's ways of working
- Continuously find opportunities to collaborate





Questions?

Thanks!

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Laura Dias – LinkedIn: /laura-dias-22419889

Aniqa Uddin – LinkedIn: /aniqa-u-99964612a

EY Seren: <https://www.ey-seren.com/>

DSIT Office of Digital Identities and Attributes:

<https://www.gov.uk/government/organisations/office-for-digital-identities-and-attributes>